



*“We Help
Put
America
Through
School”*

Federal Student Aid Modernization Partner

Bi-Weekly Task Order Status Report
Period Ending: November 15, 2002

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MODERNIZATION PARTNER PROGRAM SUMMARY

	IAP		CRM4FSA	Common Services for Borrowers		Financial Integrity					eCommerce/Web Services		Workforce Alignment	
	TO 77 WO 2 - Common Origination & Disbursement	TO 102 - CPS Support	TO 77 WO 5 - CRM4FSA (Consistent Answers)	TO 77 WO 3 - Direct Loan eServicing	TO 99 - Common Services for Borrowers	TO 73 - FFEL Lender Payment Process Redesign	TO 88 - FMS Operations	TO 94, WO 2 - NSLDS Reengineering Definition Phase	TO 107 - CFO Transformation	TO 116 - Electronic Audited Financial Statements	TO 77 WO 1 - SAIG (FSA to the Internet)	TO 79 - Portal Rollout	TO 95 - FSA University Mod Support	TO 115 - CIO Transformation
Task Order	Green ↔	Green ↔		Green ↔	Green ↔	Red ↔	Green ↔	Yellow ↔	Green ↔	Green ↑	Green ↔	Green ↔	Green ↔	Red ↔
Scope	Yellow ↔	Green ↔		Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Schedule	Yellow ↔	Green ↔		Yellow ↔	Green ↔	Green ↔	Green ↔	Yellow ↑	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Cost	Yellow ↔	Green ↔		Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Additional Task Order Metrics														

Key	
Green	Low Risk - on schedule
Yellow	Moderate Risk - minor schedule slippage and/or manageable issues
Red	High Risk - significantly impacts project schedule
↑	Better since last report
↓	Worse since last report
↔	Same since last report

	Data Marts & Data Arch		Technical Architecture & Inf. Services						
	TO 110 - FP Data Mart Operations	TO 113 - CM Data Mart Ops	TO 51 - Rational Support	TO 81 - Program Mgmt. & Leadership	TO 87 - SLC Deployment	TO 108 - SAIG System Security	TO 109 - eSignature	TO 117 - EAI Release 3	TO 118 - ITA Release 3
Task Order	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔	Red ↔	Red ↔
Scope	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↑	Green ↔	Red ↔	Green ↔
Schedule	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↑	Green ↔	Green ↔	Green ↔	Green ↔
Cost	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
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Key	
Green	Low Risk - on schedule, no significant issues
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TO 77 WO 2: Common Origination & Disbursement

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Rosemary Beavers

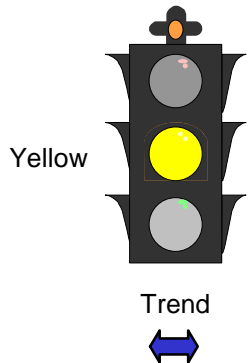
Modernization Partner Project Lead: Chris Merrill

November 15, 2002

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- Integrated Timeline
- Major Risks
- Government & Project Dependencies

Overall Status



COD completed the twenty ninth week of production. Additional 2002-2003 functionality was implemented and remaining functionality for 2002-2003 will be released through January 2003. Functional design walkthroughs for school year functionality (release 2.0, 2.1 and 2.2) were completed. RFMS data conversion requirements to be reviewed by FSA.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	Share-in-Savings
Total \$\$ on Initial Contract	Share-in-Savings
Contract Mod Amount(s)	Share-in-Savings
Total \$\$ on Current Contract	Share-in-Savings









Major Accomplishments Since Last Meeting

- Completed twenty ninth of production.
- Post implementation Verification is 91% complete for release 1.0, 61% complete for release 1.1. 71% complete for release 1.7 , 71% complete for release 1.8 and 11% for Release 1.9.
- Conducted PPR for release 1.11 on 11/15. Release 1.11 was partially approved. Pending functionality will be considered at a later date.
- Approved dates for releases 1.12, 1.13, 2.0, 2.1 and 2.2 by FSA.
- Completed design walkthrough session with FSA
- COD 03-04 Technical Reference was completed and posted on the IFAP site and FSA Downloads site on 11/01.

Upcoming Activities / Target Dates

- Continue to work on outstanding production issues
- Remaining 2002-2003 functionality will be implemented through January 2003. Remaining releases are 1.12 (12/13) and 1.13 (01/27).
- 2.1 design schedule will be delivered on 11/19.
- TSYS will start technical design documents of 2.0 functionality based on functional design documents.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> The contract will be modified to add incentives and penalties for missing implementation dates and meeting service level agreements.
Scope			<ul style="list-style-type: none"> All the functional design documents have been created for the 2.0 release functionality to be implemented next year.
Schedule			<ul style="list-style-type: none"> Monthly releases of remaining 1.x functionality were identified and published in a new release plan. The delay in implementing 1.X functionality will soon impact the implementation of Release 2.0, scheduled for 3/24.
Cost			<ul style="list-style-type: none"> The team continues to have more resources than expected on the team and some team members are working overtime. This is expected to continue to occur until the remaining 1.x items are implemented.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



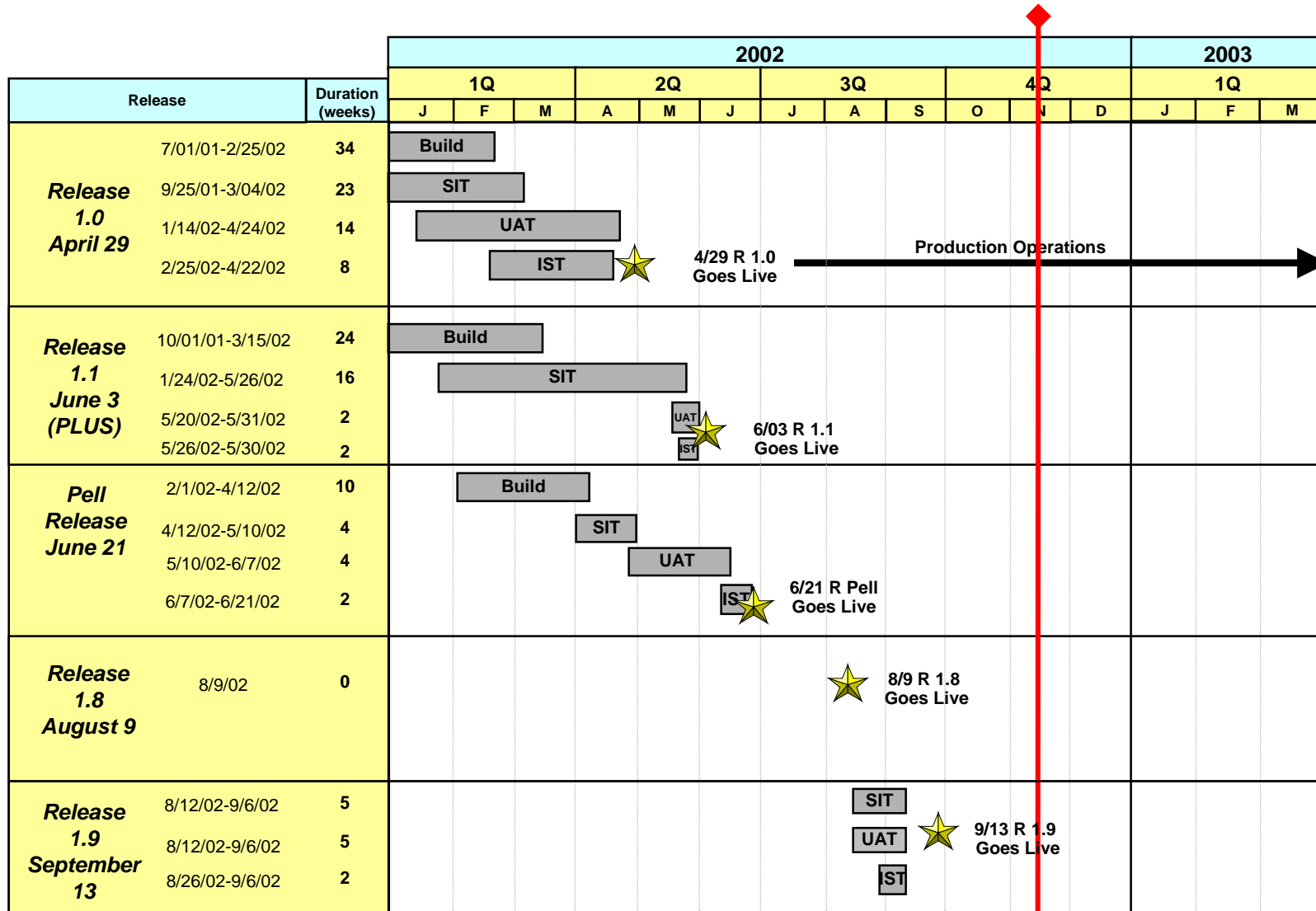
Worse



Same

* Per current plan

Integrated Timeline – One Year Horizon

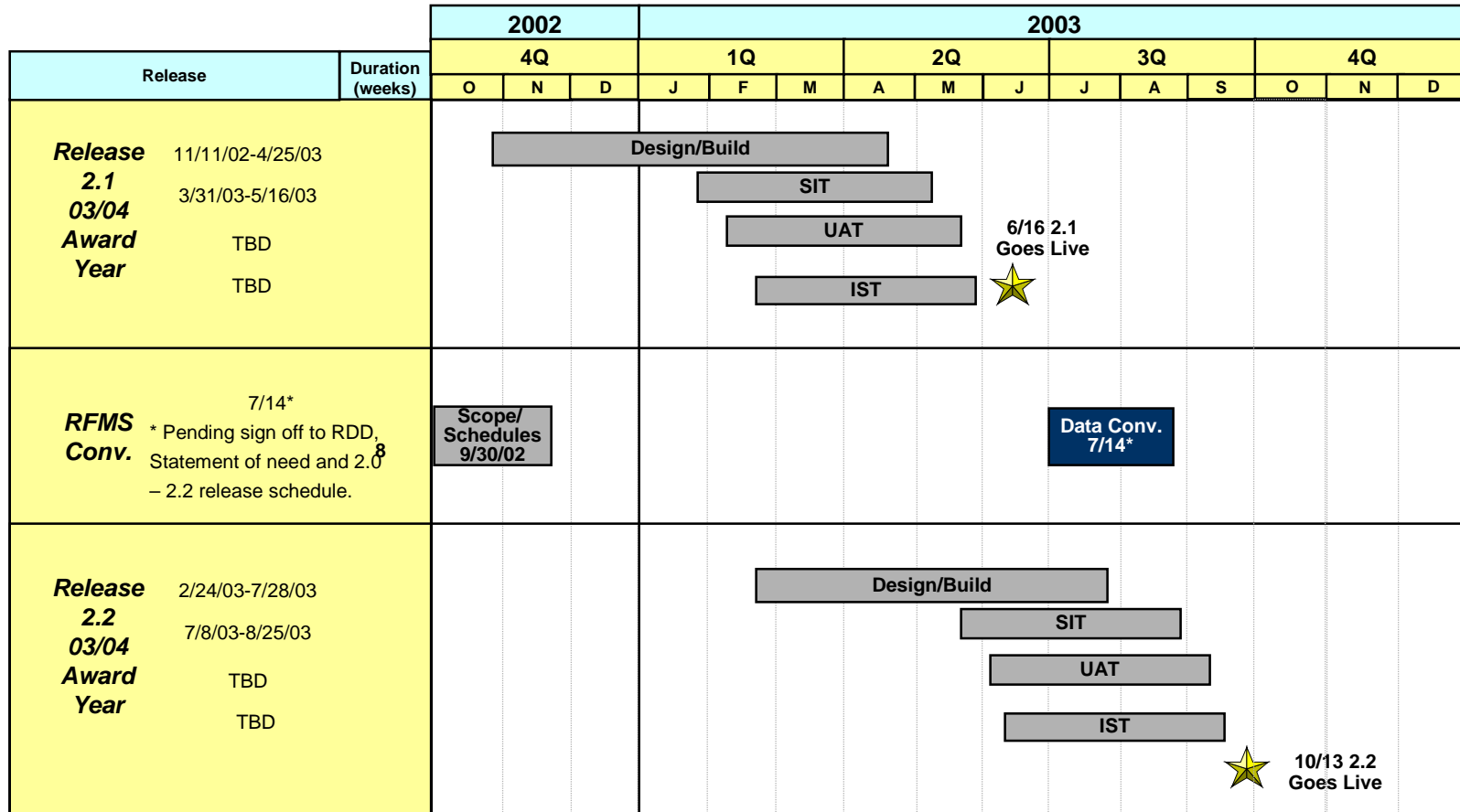


TODAY

2.0 dates are estimates



Integrated Timeline – One Year Horizon



2.1and 2.2 dates are estimates

Key Risks

Risk	On Point	Mitigating Actions	Status
Production Support The number of production problems are increasing	Marty Winslow Joelyn Cail	<ul style="list-style-type: none"> Continue to add additional resources to resolve production issues and make appropriate data fixes The System Analyst role was created and is being staffed to investigate and help resolve production problems. Swat teams have been created to focus on key production problems such as financials and Pnotes. NETMAN Reduction plan is being implemented. 	<ul style="list-style-type: none"> Numerous production issues still exist the number is not decreasing
Development and Testing Concurrent development efforts with remaining 02/03 releases along with 2.0 and conversion	Tony Hodge James Crown Jay Miller, John Holroyd	<ul style="list-style-type: none"> TSYS assessing resource plan and remaining 1.x items along with 2.0 development Accenture working with TSYS to add additional resources to team to provide project management support Additional test environments are being created. 	<ul style="list-style-type: none"> Missed releases have been replanned Release 1.11 will not make date Mgrs being added to manage 2.0
Data Conversion RFMS data conversion will not be completed prior to ending of contract with RFMS.	Chris Merrill Harris Sibunruang Shari McCann James Crown	<ul style="list-style-type: none"> Discussions in progress with ACS to extent the support for RFMS Customer Service and Technical 	<ul style="list-style-type: none"> Contracts not finalized to extend support

Government & Program Dependencies

<i>Dependency</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Decisions made in a timely fashion.	Chris Merrill	<ul style="list-style-type: none"> ▪ On Going 	<ul style="list-style-type: none"> ▪ Critical 	<ul style="list-style-type: none"> ▪ Continuous emphasis placed on making timely decisions.



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TO 102

Central Processing System (CPS) Support

ITR: Martin Renwick

FSA Project Sponsor: Jeanne Saunders

FSA Project Lead: Jeanne Saunders / Nina Colón

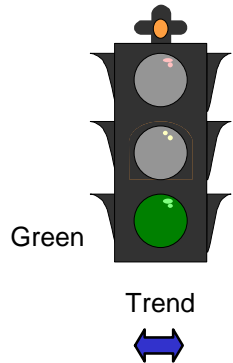
Modernization Partner Project Lead: Yateesh Katyal / Nate Baker

November 15, 2002

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- Key Issues & Decisions
- Deliverables Schedule

Overall Status



The FSA Modernization Partner team is supporting the FSA Students channel – Application Processing – to conduct a CPS Upgrade Analysis and perform the FAFSA 7.0/ED PIN performance test. As of 11/15/02, the Upgrade Analysis deliverable has been submitted and is being reviewed with FSA and 10 of 23 planned performance test cycles with all 12 business cycles have been executed.

Project Funding	Dollar Amount
IRB Approved Funding	\$1,500,000
Total \$\$ on Initial Contract	\$500,000
Contract Mod Amount(s)	\$999,674.47
Total \$\$ on Current Contract	\$1,499,674.47

Major Accomplishments Since Last Report









Week Ending 11/15/2002

- EAC Conference – attended with Application Processing at the Orlando conference
- CPS Upgrade Analysis – submitted deliverable to FSA on Nov 1 as scheduled and continuing review with FSA
- FAFSA on the Web 7.0/PIN Performance Testing
 - Completed cycles 9-10
 - Resolved one outstanding issue
 - Six open issues outstanding
 - Completed functional/loadrunner scripts for:
 - PIN WebServices
 - Fill out FAFSA 6.0
 - Student Access

Upcoming Activities / Target Dates

- FY 03 Business Cases
 - Preparing business case for CPS Upgrade recommendations
 - Working with other Modernization Partner teams to prepare XML Framework/XML ISIR business case
 - Preparing ED PIN Re-Engineering business case
- Detailed walkthrough of the CPS Upgrade Analysis deliverable underway
- Incorporate comments received from FSA into FY03-04 business cases
- Continue FAFSA 7.0/EDPIN Performance testing.
 - Cycle 11 scheduled for 11/19
 - Cycle 12 scheduled for 11/21

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order has been awarded. Period of performance is August 15, 2002 to January 31, 2003.
Scope			<ul style="list-style-type: none"> Scope is defined for the task order. <ul style="list-style-type: none"> CPS Upgrade Analysis FAFSA 7.0 / PIN Performance Test
Schedule			<ul style="list-style-type: none"> Deliverables: <ul style="list-style-type: none"> 102.1.1 CPS Integration Support Status, 09/20/2002 (Accepted) 102.1.2 CPS Upgrade Analysis, 11/01/2002 (Accepted) 102.1.3 FAFSA 7.0 / PIN Performance Test Planning, Scripts & Environment, 09/30/2002 (Submitted as planned) 102.1.4 FAFSA 7.0 / PIN Performance Test Report, 12/31/2002 102.1.5 FAFSA .0 / PIN ITA Support Report, 01/31/2003
Cost			<ul style="list-style-type: none"> Tracking to approved budget.



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Better



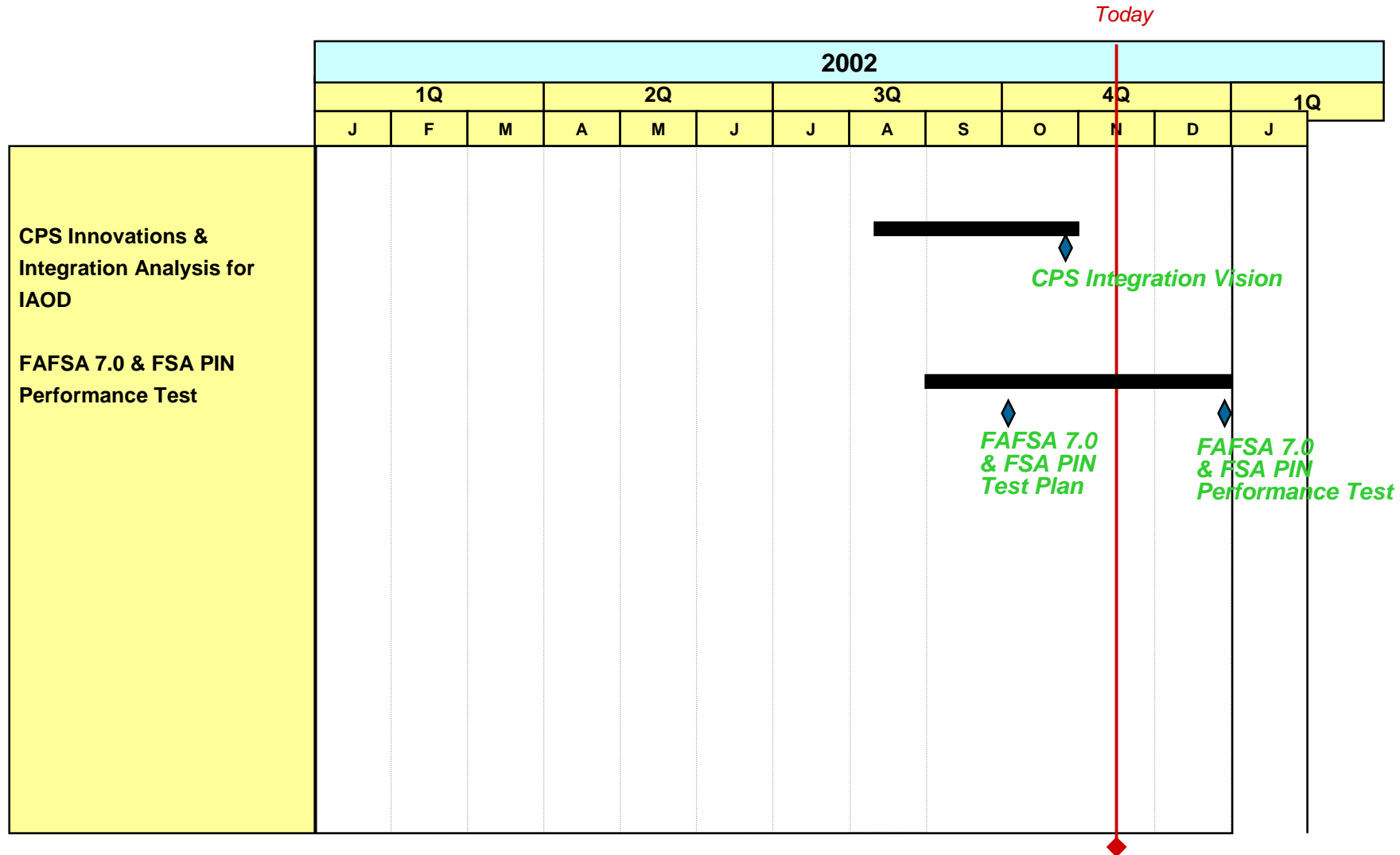
Worse



Same

* Per current plan

Integrated Timeline



Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
XML ISIR Funding under TO 102 will be expended by 11/15/02. Will need additional funding to continue XML ISIR activities scheduled through February 2003	Jeanne Saunders Holly Hyland	11/22/2002	Target date of February 2003 for the completion of the draft XML ISIR schema may be impacted	Additional work for the XML ISIR implementation is scheduled for FY 03. Need to determine if FY 03 XML business case will be approved before funding under TO 102 is consumed.

Deliverable Schedule for TO 102 Mod 1-CPS Reengineering Support

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
102.1.1	CPS Integration Support Status	9/20/2002		9/20/2002
102.1.2	CPS Upgrade Analysis	11/1/2002		11/1/2002
102.1.3	FAFSA 7.0/PIN Performance Test Planning, Scripts & Environment	9/30/2002		9/30/2002
102.1.4	FAFSA 7.0/PIN Performance Test Report	12/23/2002		
102.1.5	FAFSA 7.0/PIN ITA Support Report	1/31/2003		



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TO 77 WO 5 – CRM4FSA

ITR: Martin Renwick/Katie Crowley

FSA Project Sponsor: Jennifer Douglas / Kay Jacks

FSA Project Lead: Dena Bates / Jane Holman

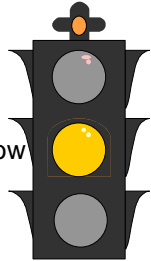
Modernization Partner Project Lead: Kelly Tate

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Overall Status



Yellow

Trend



The CRM4FSA team has received approval from FSA to keep a small core team in place in order to support FSA leadership and other modernization efforts while the project is in a “holding” period. The areas that the team will be focusing on include: supporting the Release 1 Pilot, maintaining the development environment along with the related software application products, ensuring that work progresses on certain enterprise assets that are also needed for current modernization efforts. These include: Common School ID, Common Student ID, Portals, Common Record and Consistent Data. In addition, the CRM4FSA team has been asked to support FSA with its re-scoping and re-sequencing efforts for the CRM4FSA project.

Project Funding	Dollar Amount
IRB Approved Funding	\$8.2 Million
Total \$\$ on Initial Contract	\$3,199,879
Contract Mod Amount(s)	\$4,999,385
Total \$\$ on Current Contract	\$8,199,264

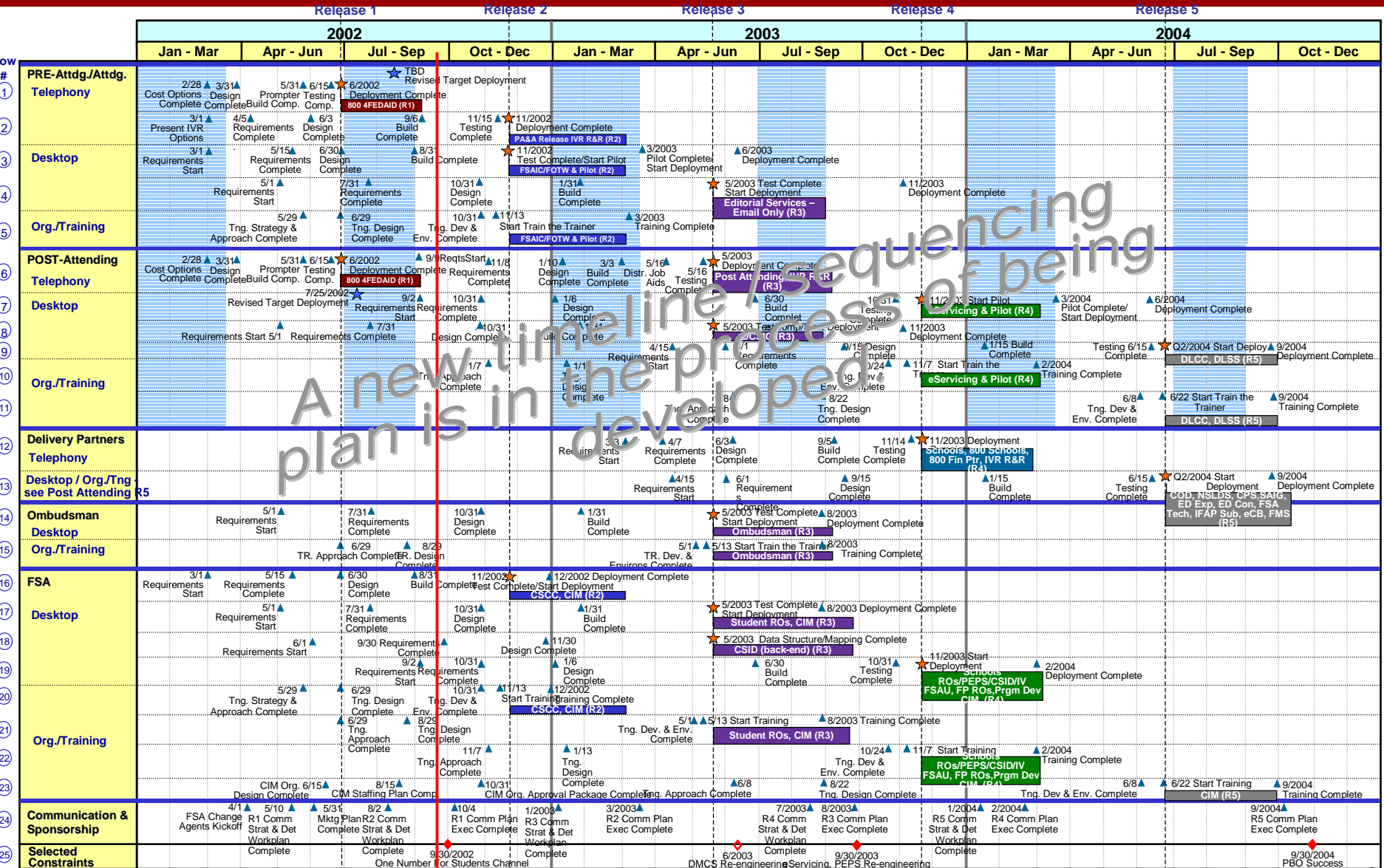
Major Accomplishments Since Last Report

- Continued monitoring and gathering statistics on the Release 1 Pilot (10% call volume) in production.
- Completed Siebel development environment upgrade.
- Defined Routing ID vision statement. Continued with Routing ID data extracts and requirements definition. Determined tools and approach to analyze Routing ID data discrepancies across legacy and modernized systems.
- Defined vision and analysis approach for Common Student ID. Began analysis efforts related to CPS, Ombudsman, COD, and NSLDS.
- Received approval on objectives and approach for Performance Measures specific to CRM4FSA project. Working to collect customer data that is currently used by product managers.
- Met with FSA and agreed to approach and pilot initiative for Product/Service Improvement Process.
- Drafted Portal Strategy and began reviewing internally within Modernization Partner (Project teams and ITRs)
- Identified and documented Consistent Answers XML requirements.
- Began documenting data flow for customer demographic information across the FSA student/borrower lifecycle.

Upcoming Activities / Target Dates

- Continue to monitor and assess the Release 1 Pilot (weekly)
- Roll Out Release 1.0 capabilities to remaining 90% of callers (TBD)
- Complete initial Siebel-MQSeries integration prototype (11/15)
- Continue Routing ID (RID) requirements and data analysis (12/13)
- Continue to document “As-Is” state for student identifiers across FSA systems.
- Continue to analyze Common Student ID requirements with FSA system owners and Mod Partner representatives (11/29)
- Develop Common Student ID solution options (11/29).
- Conduct kickoff meeting to develop team charter for the Performance Measures Working Group.
- Gain approval on the Product/Service Improvement Process as well as the pilot initiative and schedule the first working sessions.
- Finalize Portal Strategy review with ITR and ensure FSA Business Objectives are reflected in Portal Strategy.
- Review Consistent Answers XML strategy with ITA team and revise as necessary.

Integrated Timeline – Detailed Milestones



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
DMCS Replacement: <ul style="list-style-type: none"> CRM4FSA Release 3 is dependent on the DMCS replacement application (Interface for Consistent Answers) 	<ul style="list-style-type: none"> Bone 	<ul style="list-style-type: none"> On Hold 	<ul style="list-style-type: none"> DMCS Replacement schedule delays could impact the Release 3 implementation. 	<ul style="list-style-type: none"> On Hold
FSA Portal initiatives: <ul style="list-style-type: none"> R2 – limited overlap with Student and FP Portal R3 – Some functional overlap with All Portals R4 – Limited overlap with Schools Portal 	<ul style="list-style-type: none"> Mahoney 	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> Involvement across initiatives is required to clearly define scope and maintain schedule 	<ul style="list-style-type: none"> Have developed plan that outlines what will be done with Portals over the next few months.
CPS Integration: <ul style="list-style-type: none"> CPS changes will impact Consistent Answers solution approach Changes to web portions of CPS (FOTW, FAA, Student Access) will affect approach for Portals 	<ul style="list-style-type: none"> Katyal (CPS) Mahoney (Portals) Ruff (ConAns) 	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> Involvement across initiatives is required to develop enterprise approach, clearly define scope and maintain schedule 	<ul style="list-style-type: none"> In Progress: Mod Partner is involved in plans for CPS Integration (redesign).

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Release 1 Pilot Hang-ups in the IVR Approximately 8-9% of callers are hanging up before reaching the call center. Although baseline data not available, some expected a number around 3%.	<ul style="list-style-type: none"> Eberle 	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> No Cost Impact or Schedule Impact 	<ul style="list-style-type: none"> Discussed on 09/11/2002 and 09/18/2002 checkpoint call with Op Partners and FSA Breakdown of when hangups occur: <ul style="list-style-type: none"> - Less than 1% lost between MCI and Convergys - Most hangups (5%) occur in first 10-15 seconds of the IVR menu - 1% later in IVR menu -1-2% of callers are lost between Convergys and Call Centers Brief customer call back study indicated most callers hang up due to interruption at work Further analysis is being done on best practice baselines and detailed caller checkpoints.
DCSIC Release 1 Pilot Considerations <ul style="list-style-type: none"> Callers not in default frequently select the option routing them to DCSIC. Misdirected Pilot callers account for 40-50% of DCSIC's daily average of 500 calls 	<ul style="list-style-type: none"> Eberle 	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> Impacts the pilot statistics and a small percentage of DCSIC customers 	<ul style="list-style-type: none"> Options to resolve include removing the DCSIC toll free number from the Pilot reducing overall pilot misdirected calls or changing the centralized scripting menu. Will resolve once we determine the schedule for rolling out Release 1 capabilities to remaining 90% of callers.
Full Pilot Implementation <ul style="list-style-type: none"> Decision needed on how/when to proceed. Success criteria to be reviewed. 	<ul style="list-style-type: none"> Eberle 	<ul style="list-style-type: none"> TBD 		<ul style="list-style-type: none"> Analysis being performed on hang-up statistics FSA recommends a change to the DCSIC choice and the routing of Debt Collections Calls Reviewing phased alternatives Implementation provisions not covered under existing contracts

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Rescoping CRM4FSA <ul style="list-style-type: none"> Decision pending outcomes of workgroups 	<ul style="list-style-type: none"> Tate 	<ul style="list-style-type: none"> TBD 		<ul style="list-style-type: none"> Scoping and sequencing in progress Contract options being reviewed
Product/Service Improvement Process Approach and pilot project must receive approval from Jennifer Douglas prior to proceeding.	<ul style="list-style-type: none"> Frey/Tate 	<ul style="list-style-type: none"> Oct 21, 2002 	<ul style="list-style-type: none"> Potential schedule delays 	<ul style="list-style-type: none"> Kelly Tate planning to meet with Jennifer on October 21st.



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77 WO3 – Direct Loan eServicing

ITR: Martin Renwick

FSA Project Sponsor: Sybil Phillips

FSA Project Lead: Dan Hayward

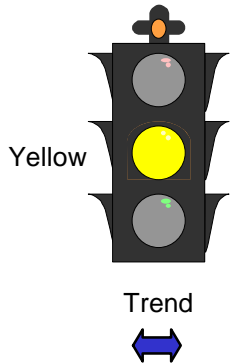
Modernization Partner Project Lead: Kerry Trahan

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Overall Status



Continued to resolve First Live Batch issues encountered by eCRM users, and with the EBPP/EC, Self-Service, and CSR Web Access functionality.

Siebel Patch was applied and addressed Performance and Bus Int Manager issues on 11/5.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	SIS
Total \$\$ on Initial Contract	SIS
Contract Mod Amount(s)	SIS
Total \$\$ on Current Contract	SIS

Major Accomplishments Since Last Meeting

EBPP/EC

- Configuration changes to eDocs software have stabilized eDocs application.
- No outages experienced this week.

eCRM

- Completed development for Data Recon 2nd Pass data elements.
- Continued Training in Utica and Bakersfield.
- Installed Siebel patch in Production to address Business Integration Manager errors and performance issues.

Upcoming Activities / Target Dates









EBPP/EC

- Continue to monitor stability of EBPP/EC solution.
- eDocs is expected to provide estimates for potential upgrade.

eCRM

- Continue to reconcile data between DLSS and eCRM..
- Continue Pilot roll-out.
- Continue to address open FLB's.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order was awarded on November 1, 2001.
Scope			<ul style="list-style-type: none"> EBPP/EC: Aggregator began production operations on 7/29. CRM: Marketing efforts continuing: <ul style="list-style-type: none"> •Stuffers being mailed •Mass emailing up to date •Beginning use of oversprayed envelopes
Schedule			<ul style="list-style-type: none"> CRM: ePhone delays interrupting planned savings stream for General Forbearances. eCRM Pilot delays being addressed. Working against a plan to expand pilot in August.
Schedule			<ul style="list-style-type: none"> No Cost Issues at this time.



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Better



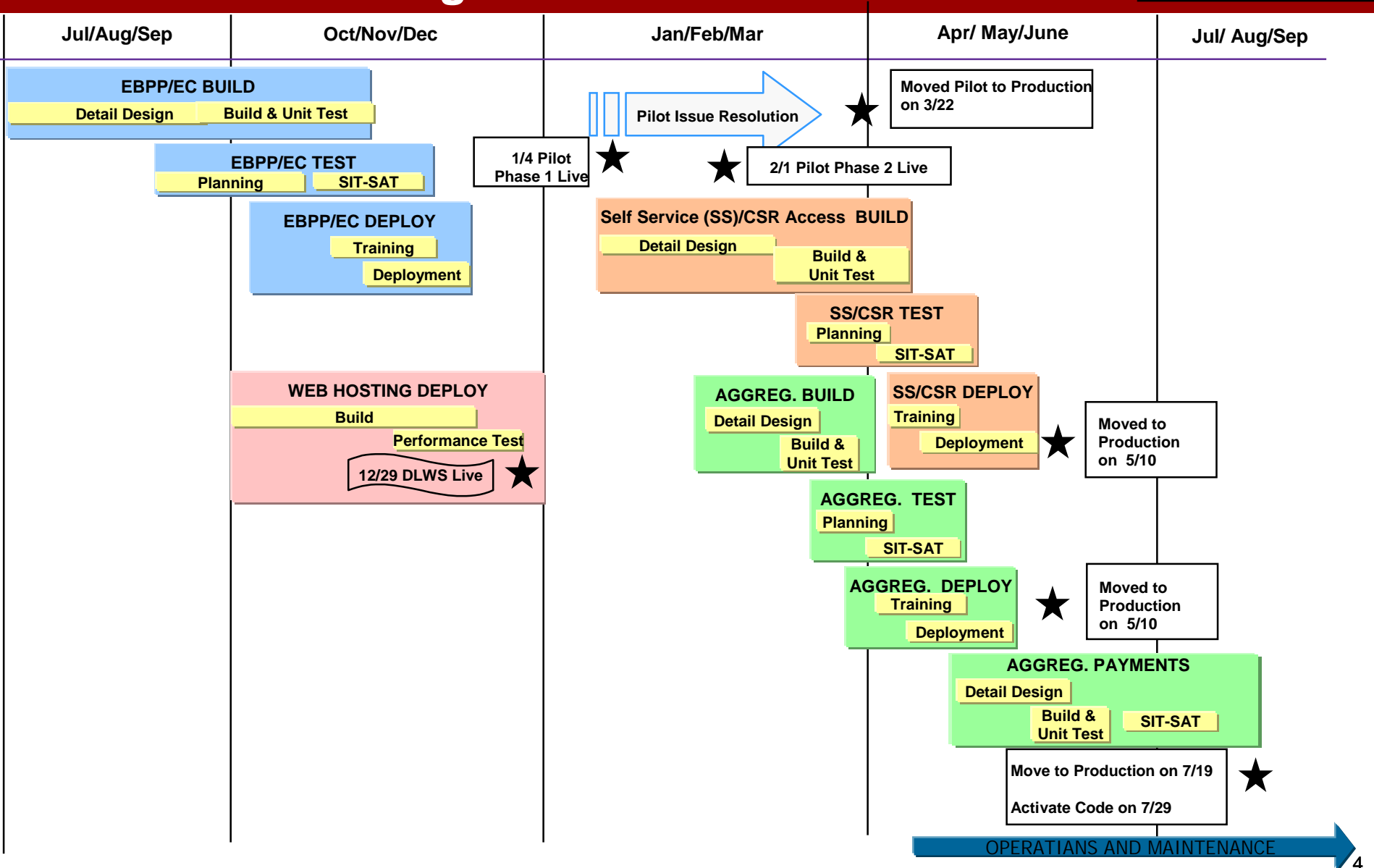
Worse



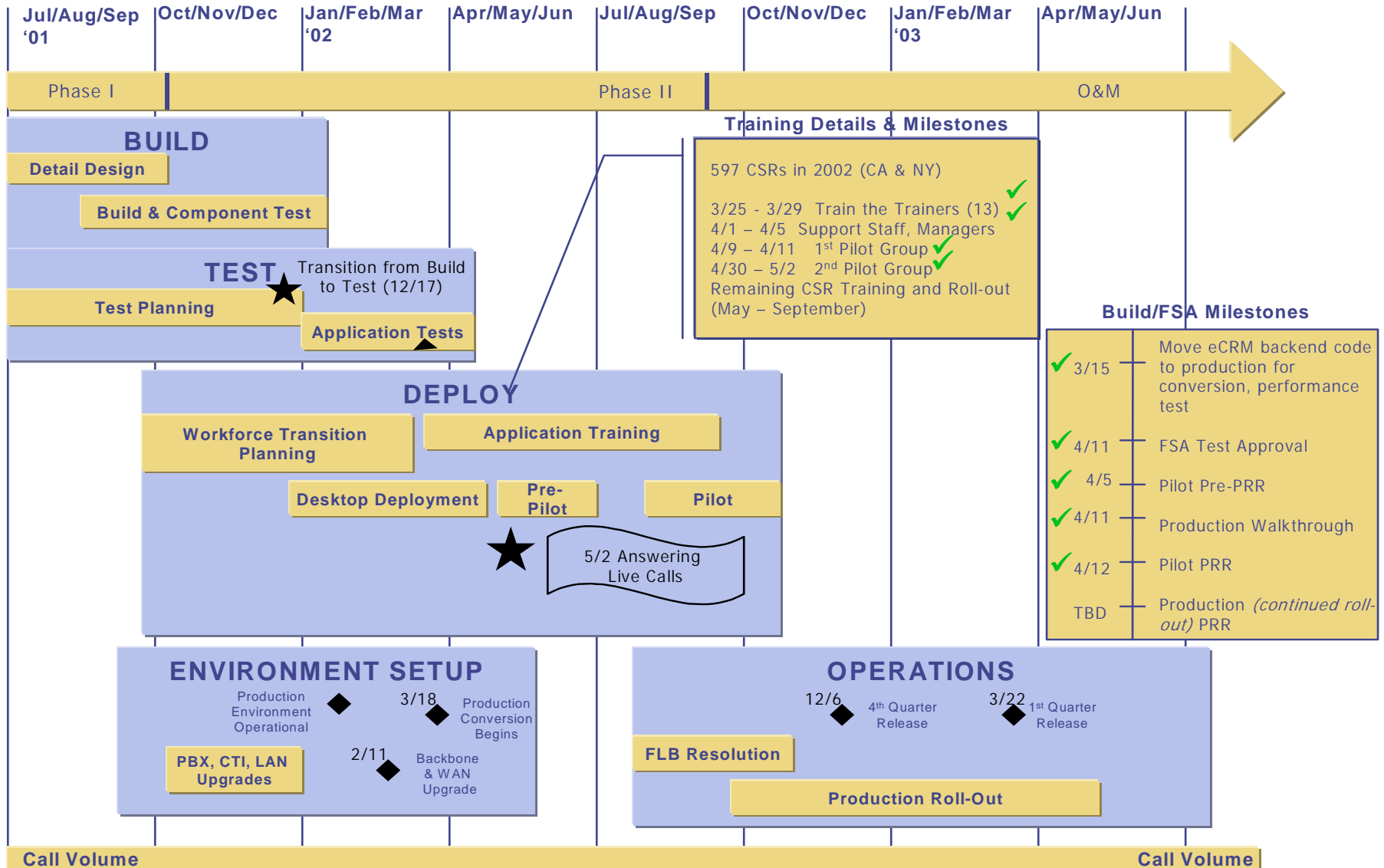
Same

* Per current plan

EBPP/EC - Integrated Timeline



eCRM - Integrated Timeline



Operations & Maintenance Transition Status

Technical Component	Task	Target Date	Actual Comp. Date	Status Comments
Batch Interfaces	<input type="checkbox"/> Documentation/Training on code/programs/scripts for Batch interfaces (Updated Design/DataMap)	<input type="checkbox"/> 6/6/2002	✓ 10/24/2002	Training and Documentation In-Progress
	<input type="checkbox"/> AutoSys Job Run Instructions	<input type="checkbox"/> 5/24/2002	✓ 5/24/2002	Sat with Prod Ctrl for training and monitoring of AutoSys schedulers (5/29)
	<input type="checkbox"/> Data Integrator Transition	<input type="checkbox"/> 6/19/2002	✓ 09/02/02	Env configured and brought back online for testing and development. Autosys and DI configuration remain outstanding. Document draft completed Pilot and FLB Identification end dates TBD
	<input type="checkbox"/> O&M environment configuration (AutoSys, MQ Series, Data Integrator)	<input type="checkbox"/> 6/29/2002		
	<input type="checkbox"/> Code Migration Procedures	<input type="checkbox"/> 6/15/2002	✓ 9/03/02	
	<input type="checkbox"/> Resolution of Pilot FLB Issues	<input type="checkbox"/> Ongoing through Pilot		
Online Interfaces	<input type="checkbox"/> Updated Design/DataMap	<input type="checkbox"/> 5/31/2002	✓ 5/31/2002	
	<input type="checkbox"/> NT Server Stop/Restart Procedures	<input type="checkbox"/> 5/31/2002	✓ 5/31/2002	
Tech Arch	<input type="checkbox"/> Siebel Technical Architecture Guide	<input type="checkbox"/> 6/15/2002	✓ 6/15/2002	Online Interface portion complete. This will be a living document
	<input type="checkbox"/> Returned leased/AGC equipment	<input type="checkbox"/> 6/24/2002	✓ 7/03/2002	
MQ Series	<input type="checkbox"/> Borrower Contacts/COM Adapter Documentation (Updated Design/Data Map)	<input type="checkbox"/> 6/14/2002	✓ 6/14/2002	Received outline for TOC. Draft document due 6/10.
	<input type="checkbox"/> Implement Failover on Production Boxes	<input type="checkbox"/> Date TBD	✓ 8/23/2002	Additional IBM resource required
	<input type="checkbox"/> O&M environment configuration (migrate MQ/MQSI code)	<input type="checkbox"/> 6/29/2002	✓ 6/18/2002	
	<input type="checkbox"/> Code Migration Procedures	<input type="checkbox"/> 6/14/2002	✓ 6/14/2002	Completed MW configuration of Dev and Test environments.
	<input type="checkbox"/> Enhanced Error Handling	<input type="checkbox"/> 6/7/2002	✓ 8/23/2002	
	<input type="checkbox"/> Dynamic Memory Allocation	<input type="checkbox"/> 6/21/2002		
CTI/VRU	<input type="checkbox"/> Updated Design/Troubleshooting Tips	<input type="checkbox"/> 5/17/2002	✓ 5/31/2002	
Siebel Configuration	<input type="checkbox"/> Training of Siebel Config/Online O&M resource	<input type="checkbox"/> 5/31/2002	✓ 5/31/2002	Received updated Design and Troubleshooting tips 6/3
	<input type="checkbox"/> Updated Design/DataMap/Troubleshooting Tips	<input type="checkbox"/> 5/31/2002	✓ 5/31/2002	
	<input type="checkbox"/> Training on Siebel Test Procedures	<input type="checkbox"/> 6/7/2002	✓ 9/27/02	Add'l working sessions to be scheduled
	<input type="checkbox"/> Siebel Anywhere Approach Plan	<input type="checkbox"/> 5/31/2002	✓ 5/31/2002	
Project Management	<input type="checkbox"/> Security Plan	<input type="checkbox"/> 6/28/02	✓ 7/19/02	Meetings ongoing with S. Piper (FSA) and J. Norris; Date to be changed as a result of postponed meetings

Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
All Borrowers Tab needs to be modified to show less information	T. Taylor D. Hayward	<ul style="list-style-type: none"> Have developed approach to removing the all borrowers tab from most CSR views. 	<ul style="list-style-type: none"> Resulting costs will be addressed through the maintenance/enhancement process 	<ul style="list-style-type: none"> All borrowers tab has been removed. Met with FSA on 10/31/02. Need to get final sign-off from security officer.

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
DECISION: Need to target a pilot end date.	T. Taylor M. Brady	11/15/2002		<ul style="list-style-type: none"> ▪ All Critical FLB's have been resolved and all Failover testing is complete. ▪ Data Reconciliation approach has been established and data clean-up has begun. ▪ Continuing to address performance issues.
ePhone implementation. We have identified the requirements for implementing ePhone. Need to schedule "General Forbearance Over the Phone" prior to July 2003.	T. Taylor T. Kendall	11/15/02		<ul style="list-style-type: none"> ▪ Currently determining what requirements are out-of-scope as part of this release.
eDocs Out of Memory error. We have yet to receive a resolution from eDocs for this problem which causes the production servers to crash.	T. Taylor	12/16/02		<ul style="list-style-type: none"> ▪ Continuing to work with eDocs to resolve issue. The eDocs web servers are being rebooted daily to prevent borrower impact.



We Help Put America Through School

TO 99 – Common Services for Borrowers

ITR: Martin Renwick

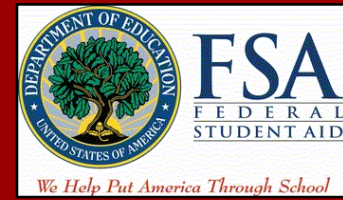
FSA Project Sponsor: Jennifer Douglas

FSA Project Lead: Sybil Phillips

Modernization Partner Project Lead: Kerry Trahan

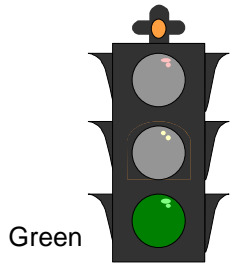
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Overall Status



Green

Trend



- Deliverables 99.1.2 – Business Analysis 1 and 99.1.3 – Business Analysis 2 were submitted on 11/8/02
- Working Sessions including Core Team and select Action Team members have been held on a weekly basis to outline and review Deliverable 99.1.6 – Conceptual Design
- FSA approved proposed extension date of 12/23/02 for Deliverables 99.1.4 – Business Architecture Blueprint, 99.1.5 – Preliminary Business Case and 99.1.6 – Conceptual Design

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,751,000.00
Total \$\$ on Initial Contract	\$3,154,436.94
Contract Mod Amount(s)	
Total \$\$ on Current Contract	\$3,154,436.94









Major Accomplishments Since Last Meeting

- Deliverable 99.1.2 – Business Analysis 1 and Deliverable 99.1.3 – Business Analysis 2 were submitted to Steve Allison, Janet Scott and Sybil Phillips on 11/8/02
- Working Sessions including the Core Team and select Action Team members have been held on a weekly basis to determine the overall Conceptual Design for the CSB effort and review and provide comments on Deliverable 99.1.6 – Conceptual Design on an ongoing basis
- Sybil Phillips approved the proposed extension date of 12/23/02 for Deliverable 99.1.4 – Business Architecture Blueprint, Deliverable 99.1.5 – Preliminary Business Case and Deliverable 99.1.6 – Conceptual Design

Upcoming Activities / Target Dates

- Core Team Meeting scheduled for 11/18/2002 from 4:00pm to 5:00pm.
- Continue holding Working Sessions with Core Team and select Action Team members to determine the overall Conceptual Design for the CSB effort and review and provide comments on Deliverable 99.1.6 – Conceptual Design on an ongoing basis
- Schedule time to bring industry experts into the Conceptual Design Working Sessions to discuss industry trends, best practices and their own relevant experiences
- Begin holding Working Sessions with Core Team, select Action Team members and any other necessary FSA resources to determine the overall Preliminary Business Case for the CSB effort and review and provide comments on Deliverable 99.1.5 – Preliminary Business Case on an ongoing basis
- Complete Deliverables 99.1.4 – Business Architecture Blueprint, 99.1.5 – Preliminary Business Case and 99.1.6 – Conceptual Design by 12/23/02

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order was awarded on August 21, 2002.
Scope			<ul style="list-style-type: none"> Working Sessions with Core Team and select Action Team members are being held weekly in order to determine the overall Conceptual Design for the CSB effort and review and provide comments on Deliverable 99.1.6 – Conceptual Design on an ongoing basis.
Schedule			<ul style="list-style-type: none"> FSA approved the proposed extension date of 12/23/02 for Deliverable 99.1.4 – Business Architecture Blueprint, Deliverable 99.1.5 – Preliminary Business Case and Deliverable 99.1.6 – Conceptual Design.
Cost			



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



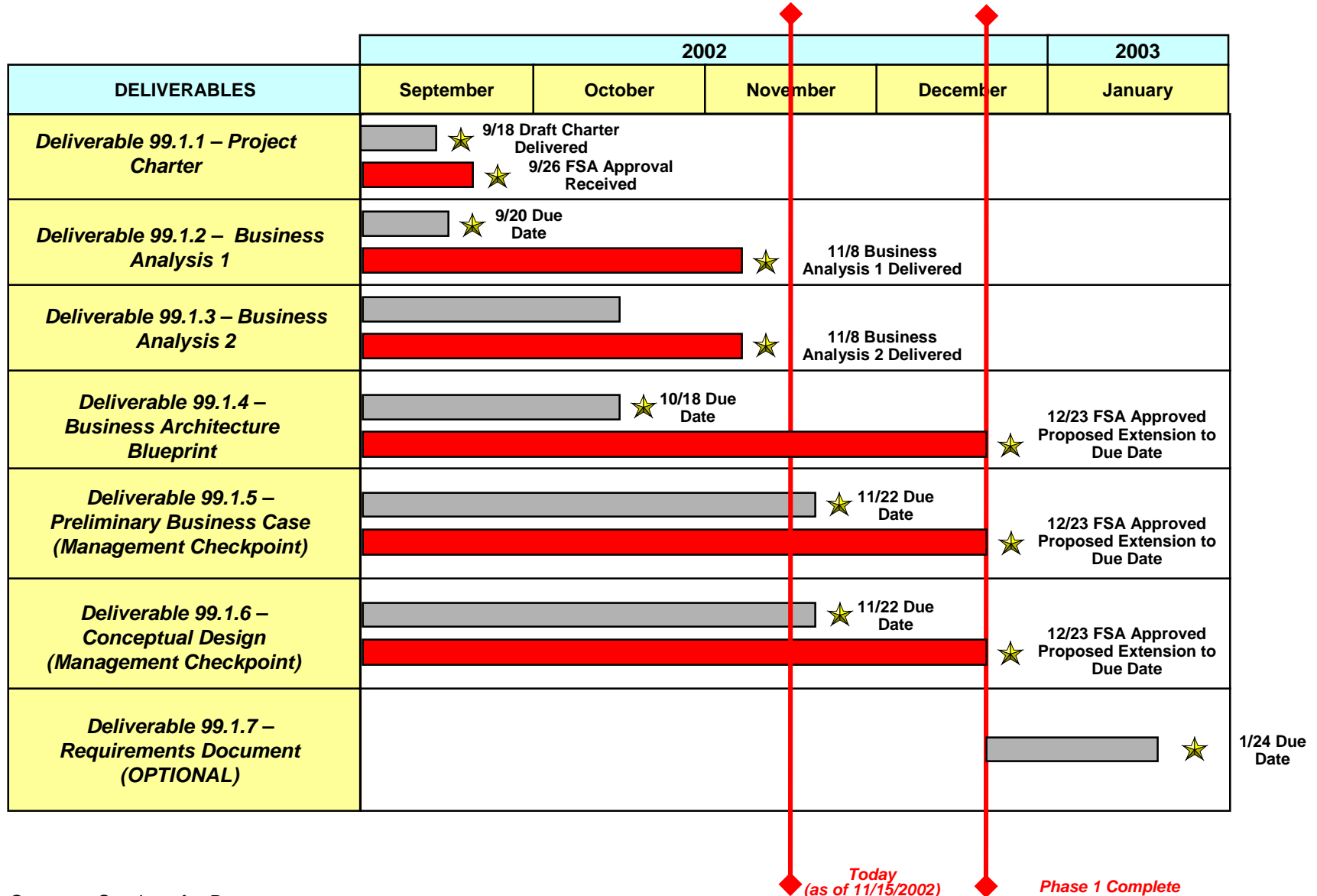
Worse



Same

* Per current plan

Integrated Timeline



Deliverable Schedule for TO 99 WO 1-Common Services for Borrowers Visioning & Planning

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
99.1.1	Common Services Project Charter	8/30/2002	9/13/2002	9/18/2002
99.1.2	Common Services Strategy	9/20/2002	11/8/2002	11/8/2002
99.1.3	Business Analysis	10/18/2002	11/8/2002	
99.1.4	Common Services Business Architecture Blueprint	10/18/2002		
99.1.5	Preliminary Business Case for Common Services	11/22/2002		
99.1.6	Conceptual Design for Common Services	11/22/2002		



We Help Put America Through School

TO 73 Lender Payment Process Redesign

ITR: Nicole Shaffer

FSA Project Sponsor: Johan Bos-Beijer

FSA Project Lead: Frank Ramos

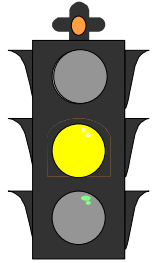
Modernization Partner Project Lead: Todd Elliott

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- Deliverables Schedule

Overall Status



LaRS has successfully processed over 2950 invoices in production, representing more than 75% of the quarterly volume.

Trend



<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 2,372,000
Total \$\$ on Initial Contract	\$2,171,996.15
Contract Mod Amount(s)	\$839,089.88 Mod 1 \$511,139.50 Mod 2
Total \$\$ on Current Contract	\$3,522,225.53









Major Accomplishments Since Last Meeting

- The team continued to support Lender/Service LAP, OPA and Security Form outreach effort.
- 3378 LAP applications have been submitted, and 3226 were converted to LaRS.
- Over 1780 FMS Security Forms and 3250 OPAs have been received.
- The team continued to provide assistance to the FMS Help Desk. Most assistance was in resolving access issues for new users.
- Completed testing of the LaRS Stabilization Release I
- Completed testing of the ACH Funds Remittance process

Upcoming Activities / Target Dates

- Implement LaRS Stabilization Release I – November 17
- Finalize the development and testing of the LaRS Stabilization Release II – December 13
- Implement LaRS Stabilization Release II – December 22

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task order Mod 2 has been partially awarded by FSA. The remainder of 2002 funding was awarded on 9/25. One deliverable due in FY2003, Deployment Acceptance (73.1.5), has not yet been awarded. Project is currently at risk.
Scope			<ul style="list-style-type: none"> Project has entered post-production phase; two stabilization releases have been scoped and scheduled
Schedule			<ul style="list-style-type: none"> All functionality is tracking to schedule.
Cost			<ul style="list-style-type: none"> The award of the Deployment Acceptance deliverable will cover the costs for the effort through 10/31/2002. Additional deliverables are include in Mod 3 to cover activities through Jan 7, 2003



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



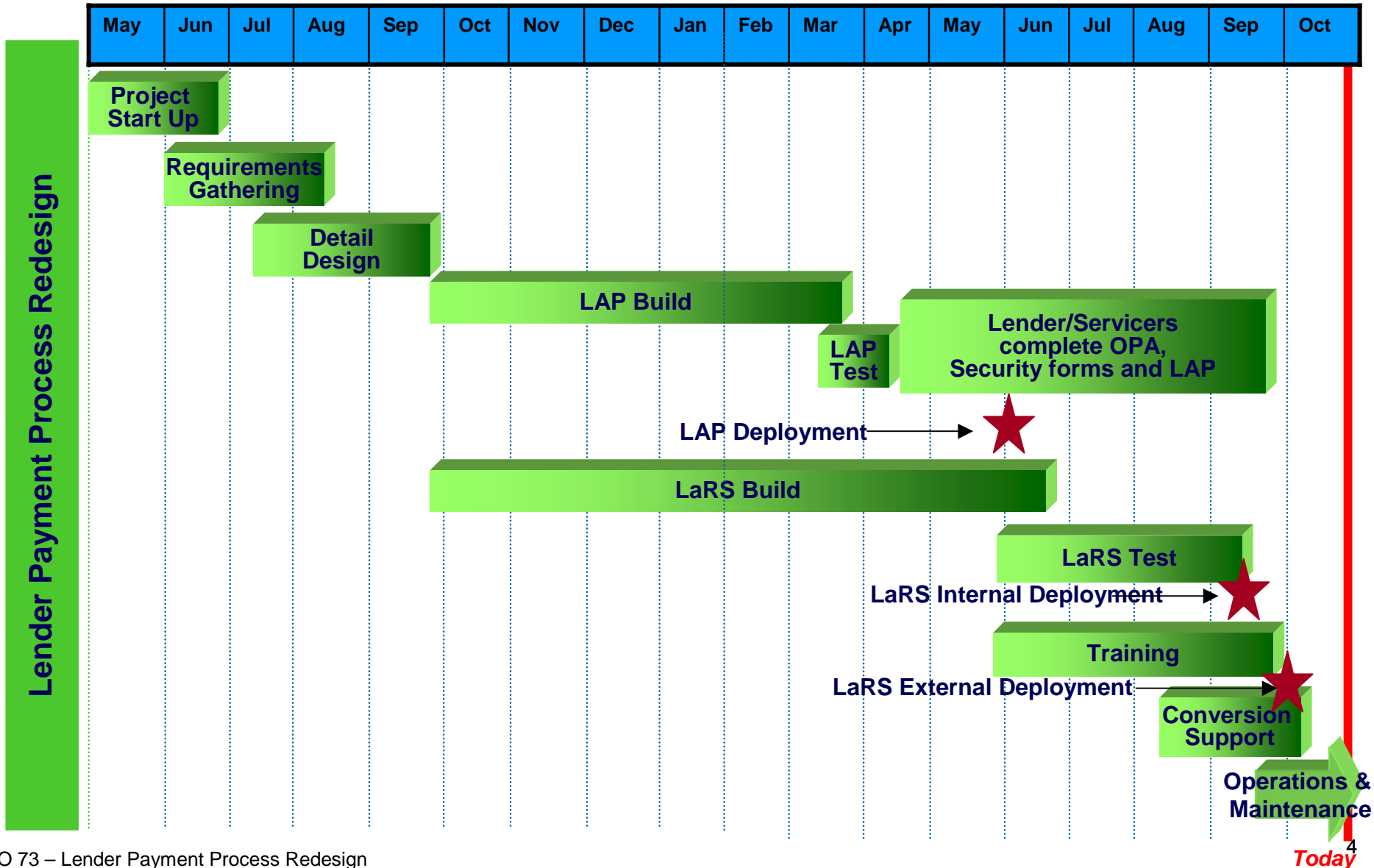
Worse



Same

* Per current plan

Integrated Timeline



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Mellon Bank did not meet the schedule for delivering automated funds remittance data to FSA.	Jen Alden	A contingency plan is in place.	The contingency plan requires some manual data entry of remittance data; impact is on FP Financial Transactions staff who are performing the data entry. Impact has been moderate thus far.	Resolved; testing is complete and functionality is in production
ED-FSA may receive a high number of paper-based submissions initially, due to the need for Servicers to alter their systems and possibly re-negotiate their contracts with the Lenders	Todd Elliott/ Jen Alden	Work through FP and the various lender/servicer organizations to emphasize the benefits of electronic submission, and to track how many are planning to use paper-based initially and how many will move to electronic submission as soon as they are able to resolve any technical and contractual issues.	This could increase initial operations costs. Paper-based submissions have not been excessive thus far.	Over 75% of the quarterly forms have been submitted via LaRS. This is earlier than historical figures. Outreach continues to those who have not yet submitted their LAP.

Deliverable Schedule for TO 73-R1 Lender Payment Process Redesign (TO 73)

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
73.1.1	Lender Payment Process Design	8/3/2001		8/3/2001
73.1.2	Lender Payment Process Development Sign-Off	6/14/2002	6/27/2002	6/27/2002
73.1.3	Lender Payment Process Testing Acceptance	9/30/2002		8/30/2002
73.1.4	Lender Payment Process Production Readiness Review	9/30/2002		8/30/2002
73.2.1	Lender Payment Process Community Road Map	6/21/2002		6/20/2002
73.2.2	Lender Application Process Production Readiness Review	6/21/2002		6/21/2002
73.3.1	Lender Reporting Sys Tech Designs	6/21/2002		6/21/2002



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TO 88 – FMS Application Maintenance

ITR: Bill Walsleben

FSA Project Sponsor: Vicki Bateman

FSA Project Lead: Shirley Singleton

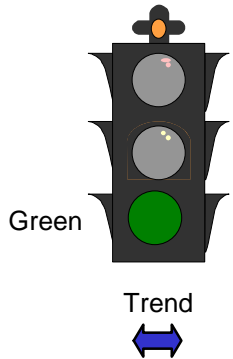
Modernization Partner Project Lead: Todd Elliott

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Overall Status



Closed September 02 period.
Processed and distributed all
Oct (FY03) files to FMSS.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$3,687,843.58
Contract Mod Amount(s)	\$996,272.06
Total \$\$ on Current Contract	\$4,684,115.64









Major Accomplishments Since Last Meeting

- Researched and reconciled the advance account 135003
- Reviewed and prioritized all requests on the change requests log
- Maintained normal operations schedule for all programs

Upcoming Activities / Target Dates

- Hold a Change Control Board meeting in order to prioritize outstanding change requests – 11/21
- Continue to process daily files into FMS - Ongoing
- Provide ongoing DBA, development and functional support - Ongoing.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order continues to meet goals and objectives.
Scope			<ul style="list-style-type: none"> No changes in scope
Schedule			<ul style="list-style-type: none"> All project metrics targets have been achieved or exceeded
Cost			<ul style="list-style-type: none"> Project financials are in line with expectations.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



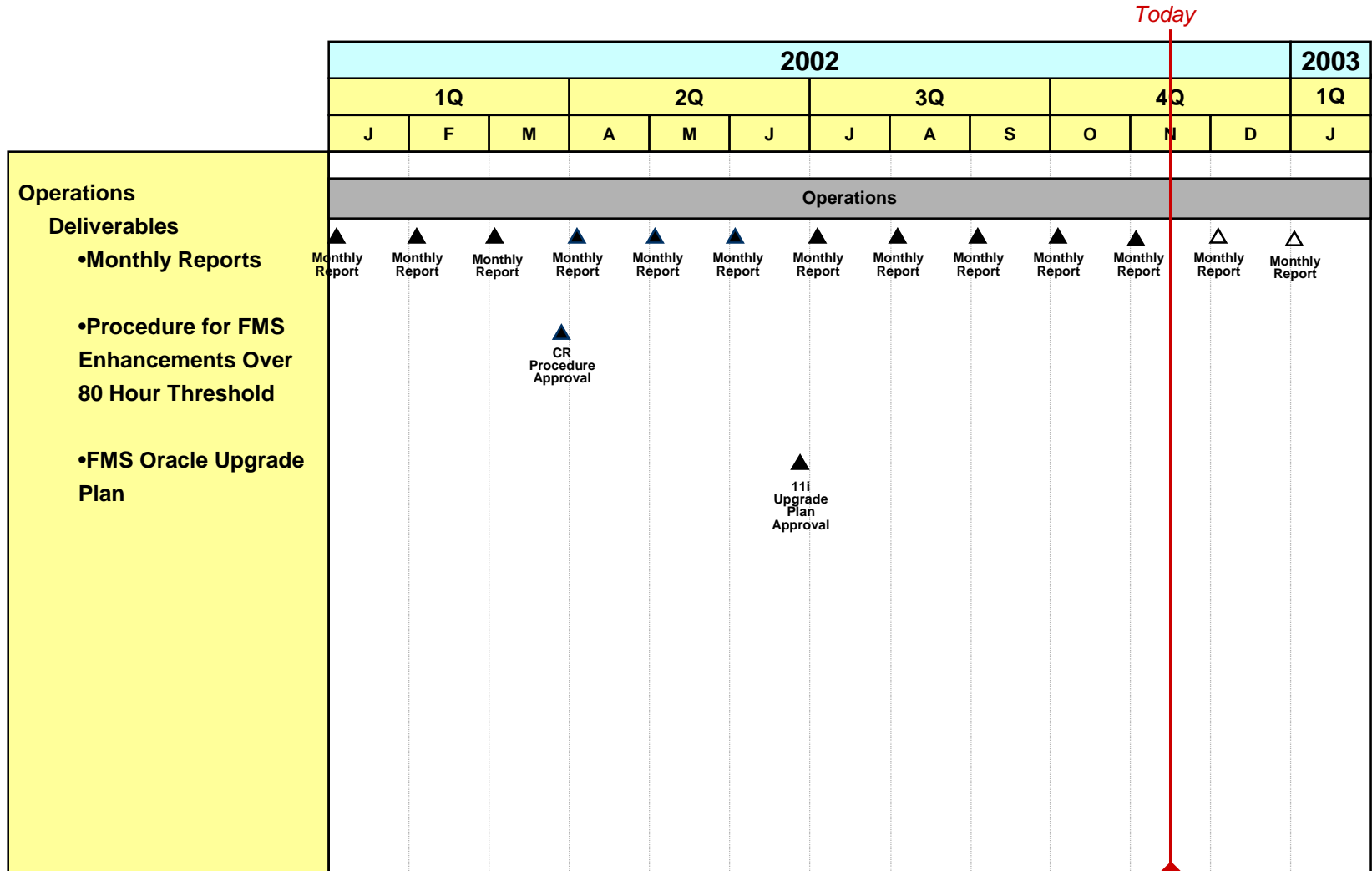
Worse








Same

* Per current plan

Integrated Timeline



Status Legend						
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule	 On Schedule	 Not Started	 Complete

Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
The large amount of data in several tables has begun to impact performance	Steve Kuhl	<ul style="list-style-type: none"> ▪ Several database tuning steps have been put in place to alleviate issue ▪ Oracle database upgrade is scheduled for 12/22 	Performance issues cause delays in daily production processing	<ul style="list-style-type: none"> ▪ Initial steps have had positive results ▪ Oracle 8i upgrade is tracking to schedule

Deliverable Schedule for TO 88- FMS Operations

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
88.1.1a	FMS Application Operations Monthly-Dec 2001	3/11/2002		3/12/2002
88.1.1b	FMA Application Operations Monthly-Jan 2002	3/11/2002		3/12/2002
88.1.1c	FMS Application Operations Monthly-Feb 2002	3/11/2002		3/12/2002
88.1.1d	FMS Application Operations Monthly-Mar 2002	4/7/2002		4/7/2002
88.1.1e	FMS Application Operations Monthly-Apr 2002	5/7/2002		5/7/2002
88.1.1f	FMS Application Operations Monthly-May 2002	6/7/2002		6/7/2002
88.1.1g	FMS Application Operations Monthly-June 2002	7/7/2002		7/7/2002
88.1.1h	FMS Application Operations Monthly-July 2002	8/7/2002		8/7/2002
88.1.1i	FMS Application Operations Monthly-Aug 2002	9/7/2020		9/7/2002
88.1.1j	FMS Application Operations Monthly-Sep 2002	10/7/2002		10/7/2002
88.1.1k	FMS Application Operations Monthly-Oct 2002	11/7/2002		11/7/2002
88.1.1l	FMS Application Operations Monthly-Nov2002	12/7/2002		
88.1.2	FMS Enhancement Procedures	3/11/2002	3/29/2002	4/11/2002
88.1.3	FMS Oracle Upgrade Plan	6/30/2002		6/28/2002



We Help Put America Through School

TO 94-NSLDS II Reengineering Detailed Design and Mainframe Assessment

ITR: Elisabeth Schmidt

FSA Project Sponsor: Harry Feely

FSA Project Lead: Mike Fillinich

Modernization Partner Project Lead: Eric Stackman

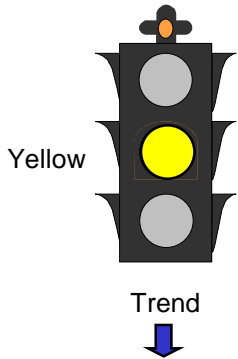
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Overall Status

- Detailed Design delivered on schedule
- WO4 Mainframe assessment task awarded.



<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,100,000
Total \$\$ on Initial Contract	\$249,891.69
Contract Mod Amount(s)	\$1,099,323.67 (WO 2) \$1,749,951.00 (WO3) \$ 49,736.98 (WO4)
Total \$\$ on Current Contract	\$3,148,902.98









Major Accomplishments Since Last Meeting

- Completed and submitted Detail Design 11/8/02
- Reworked design review schedule to accommodate SME availability

Upcoming Activities / Target Dates

- Meet with SME's the week of 11/18 – 11/22 to receive comments on design deliverable
- Resubmit deliverable with any comments incorporated
- Perform Mainframe assessment beginning 12/2/02

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> WO 4 is awarded. Start and completion dates require adjustment based on award delay. Anticipated start dated is 12/2 end date is 12/10.
Scope			<ul style="list-style-type: none"> NSLDS II will undergo a replanning phase which will examine a Mainframe alternative. The WO3 design is delivered and under government review. Changes to legacy NSLDS outside of modernization continue and will need to be reconciled with NSLDS II designs prior to the restart of the design/build phase.
Schedule			<ul style="list-style-type: none"> NSLDS II go-live schedule of 9/30/03 is no longer the target. A new schedule can be developed once additional questions regarding technology alternatives questions are answered in WO/4 and a determination is made by the Government about what functions are to be included in NSLDS II.
Cost			<ul style="list-style-type: none"> Although additional costs for replanning will be required, the net cost impact on NSLDS II is based on replanning decisions as indicated above. (see scope above)



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



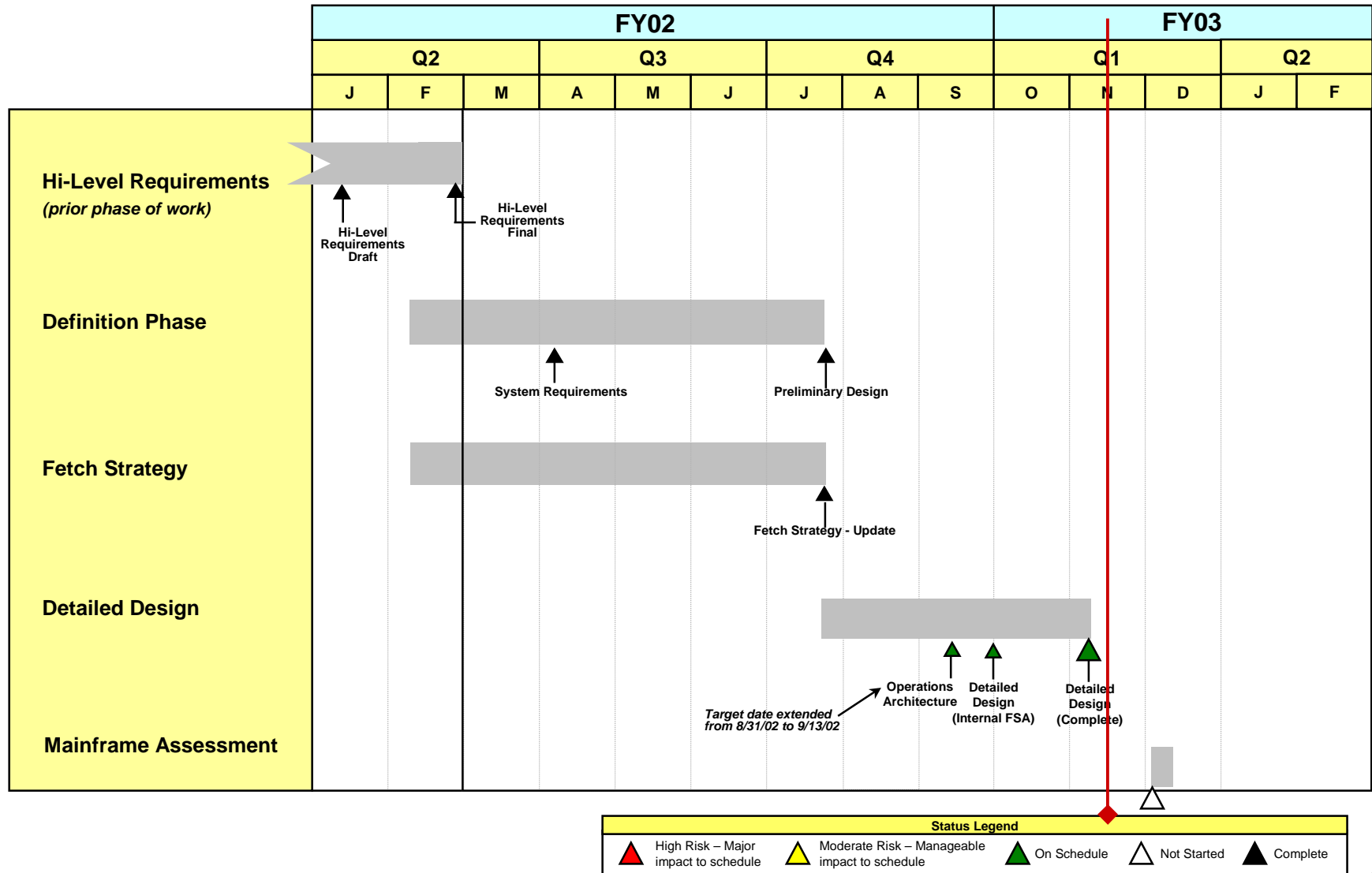
Worse



Same

Integrated Timeline

Today



Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
FSA review of detailed designs A detailed review of designs and comments from FSA are required to confirm that the business logic documented is correct and deliverables are complete.	H. Feely M. Fillinich	Target 11/22	<ul style="list-style-type: none"> FSA's timely review of designs is critical to completing WO3 w/in scope and cost as contracted 	All scheduled (11/12 – 11/15) design review walkthroughs cancelled, due to unavailability of SMEs. We were able to schedule 2, one-on-one reviews on 11/14. Rescheduled remaining reviews for the week of 11/18. Must rely on receiving comments w/o detailed walkthrough for several screen designs due to scheduling constraints.
NSLDS II steering Committee - Engaging Executives and NSLDS Users Outside of FSA – There has been a 6+ week delay in meeting with external users and executives due to scheduling conflicts	M. Fillinich	TBD	<ul style="list-style-type: none"> Further delays may impact ability to gain sufficient community momentum / acceptance of NSLDS II FY03 plans 	On Hold. FSA is waiting for the funding approval for development, prior to engaging the NSLDS users outside of FSA. Once FY03 direction is set and funding has been approved, meetings with many of these individuals –specifically, FPs and schools should be scheduled.

Deliverable Schedule for TO 94WO1 - NSLDS II Reengineering High-Level Req Definition

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
94.1.1a	Hihg-Level Business Requirements - Draft	4/15/2002		4/5/2002
94.1.1b	High-Level Business Requirements-Final	4/22/2002		4/5/2002
94.2.1	System Requirements - Drafts	4/5/2002		4/8/2002
94.2.2	Preliminary Design	6/30/2002	7/19/2002	7/19/2002
94.2.3	Fetch Strategy Review - Update	6/30/2002	7/19/2002	7/19/2002
94.3.1	Operations Architecture - Draft	8/31/2002	9/13/2002	9/13/2002
94.3.2	Detailed Design - Internal FSA	9/30/2002		9/30/2002
94.3.3	NSLDS II Detailed Design	11/8/2002		11/8/2002
94.4.1	Review of NSLDS II Mid-Tier vs Mainframe Arch Alternatives	11/26/2002		



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TO 107- CFO Transformation

ITR: Bill Walsleben

FSA Project Sponsor: Victoria Bateman

FSA Project Lead: Cynthia Heath

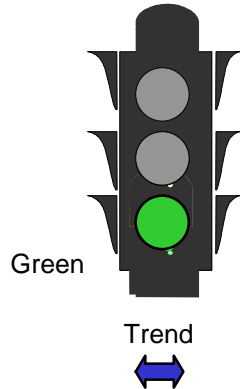
Modernization Partner Project Lead: KC Abadian

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Overall Status











Reconciliation efforts are proceeding according to schedule set in the Task Order.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$1,169,056.49
Contract Mod Amount(s)	\$376,579.26 – Mod 1
Total \$\$ on Current Contract	\$1,545,635.75

<i>Major Accomplishments Since Last Meeting</i>	<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> Completed the reconciliation for all GA's (G/L Accounts 134001 & 135001), of Form 2000 activity and FMS TB as of September 30, 2002. Compiled work-papers and cross-footed referenced GA's. Completed reconciliations of FMS-Pre Split (XNY) to FMS-Post Split (XNOYR) for funds 4251, 4253 & 0230. Completed analysis of the differences (for the remaining GA's) between MR32 principal and interest (Form 2000 activity) with MR32 reported by all Guaranteed Agencies as of 6/30/02. Completed input of Preliminary September FMSS numbers into reconciliations from FMS-Post to FMSS for 4251, 4253 & 0230, updated using the September Adj02 FMS T/B as of November 12, 2002. Processed and Posted 32 LO batches from COD and 20 LO batches from GAPS. 	<ul style="list-style-type: none"> Ongoing processing of Pell transaction files to and from GAPS to FMS, which includes (1) daily processing of Pell transaction files (obligations, deobligations, payments) from FMS to GAPS; (2) Processing (several times a week) of acknowledgement files of Pell transactions from GAPS to FMS; (3) Daily processing of Pell payments through FMS to colleges, universities, trade schools, etc; Complete September reconciliations for fund 4253, 0230 & 4251 using latest September-Adj T/B & research any remaining differences. In process of completing reconciliation of September 30, 2002 ending balance for VFA's (725, 748, 755) using FSA FMS Form 2000 detailed activity and Form 2000 Quarterly report (MR-32-P and MR-32-I). Prepare reconciliations tying cash downloads to FMS & FMSS for funds 0230, 4251 & 4253 for the fourth quarter. Complete summary reconciliation worksheet tying Forms 2000 to FMS & to FMSS for 135001 & 134001 for the fourth quarter. Continue to assist Dale King (FSA) & KPMG with new DCS, Perkins and Pell reconciliation processes.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> TASK ORDER WAS SIGNED on October 1 for period October 7, 2002 through December 6, 2002.
Scope			
Schedule			<ul style="list-style-type: none"> .
Cost			



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



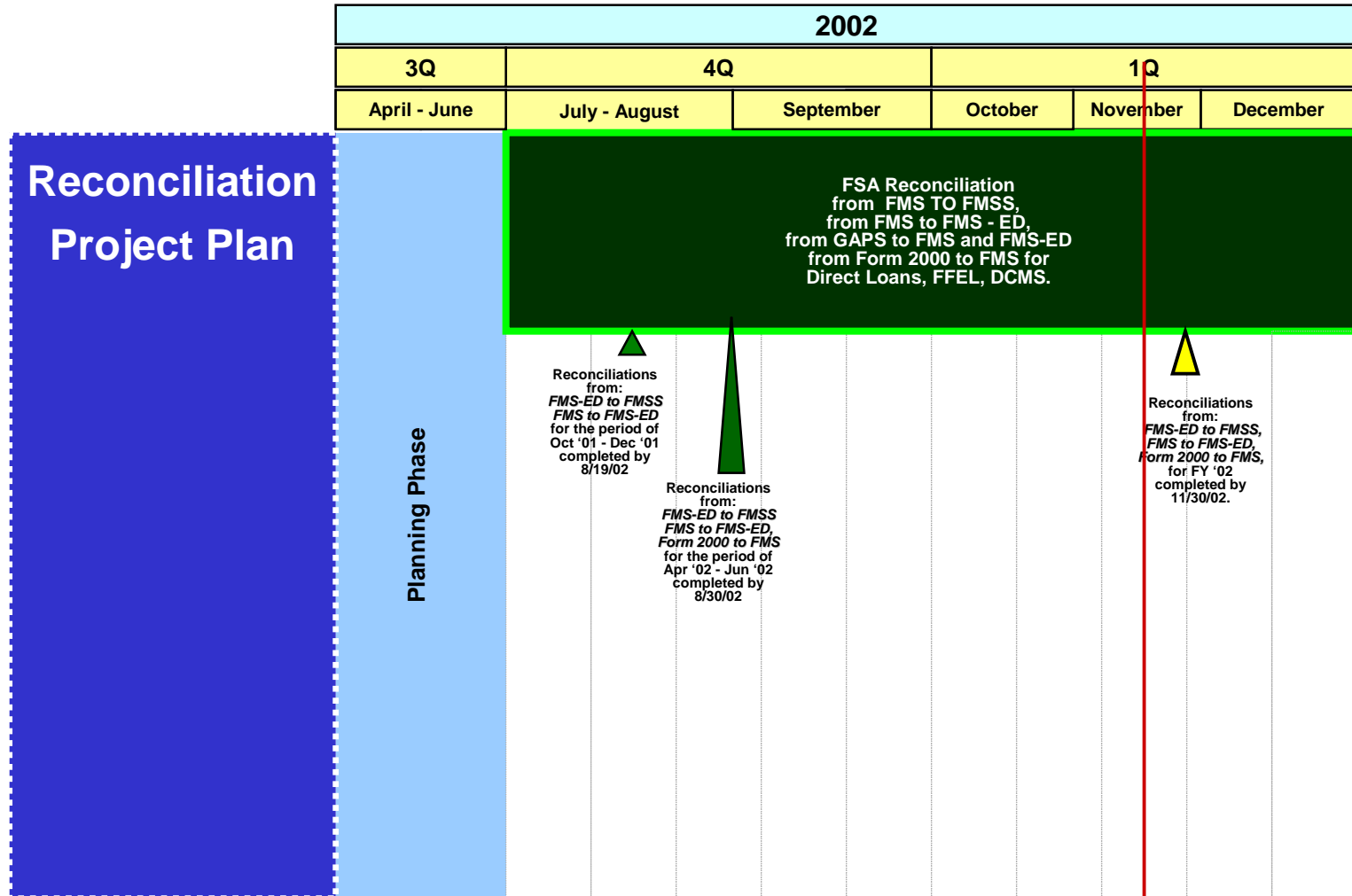
Worse








Same

* Per current plan

Integrated Timeline



Status Legend				
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule	 On Schedule
			 Not Started	 Complete

Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Query FMS & FMS-ED to obtain detail transactions that support G/L account balances that we are reconciling.	Tushar Bhardwaj FMS Ops. Cynthia Heath FSA KC Abadian Mod Partner	There are some accounts in Fund 4253 that we have not been able to get the FMS detail transactions for because the data is too large. There is a possible workaround that involves breaking up the report into smaller portions and then compiling them in another application. This process is very labor intensive however, and could possibly take a whole day to reconcile one account.	No Impact on cost or schedule	Having FMS Ops team help us with queries. Still not receiving Trans Code on the reports. Have been reconciling by Source, Lim & Object Class.
Reconciliations were based on November 15, 2002 Trial Balance. Final close for year-end has not been completed. Entries were still being posted into FMS-Adj02 T/B as of 11/14/02.	FMS Ops & OCFO	<ul style="list-style-type: none"> Adjusting entries made to the Trial Balance is affecting 4th quarter reconciliations in process. 	<ul style="list-style-type: none"> No Impact on cost or schedule 	

Deliverable Schedule for TO 107 - CFO Transformation Support-Phase II

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
107.1.1a	CFO Transformation Support-Monthly Status Rpt-May	7/31/2002	8/19/2002	8/19/2002
107.1.1b	CFO Transformation Supp-Monthly Status Rpt-June	7/31/2002	8/26/2002	8/26/2002
107.1.1c	CFO Transformation Supp-Monthly Status Rpt-July	8/9/2002	8/30/2002	9/3/2002
107.1.1d	CFO Transformation Supp-Monthly Status Rpt-August	9/7/2002	9/9/2002	9/9/2002
107.1.1e	CFO Transformation Supp-Monthly Status Rpt-September	10/7/2002		10/7/2002
107.1.2a	Facilites Mngmnt Support-Status Rpt.-April-May	7/31/2002	8/28/2002	8/28/2002
107.1.2b	Facilites Mngmnt Support-Status Rpt.-June	7/31/2002	8/28/2002	8/28/2002
107.1.2c	Facilites Mngmnt Support-Status Rpt.-July	8/15/2002	8/28/2002	8/28/2002
107.2.1a	CFO Transformation Support Monthly Status Rpt-October	11/7/2002		
107.2.1b	CFO Transformation Support Monthly Status Rpt-November	12/6/2002		



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TO 116 – Electronic Audited Financial Statements

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Randy Wolff / Ti Baker

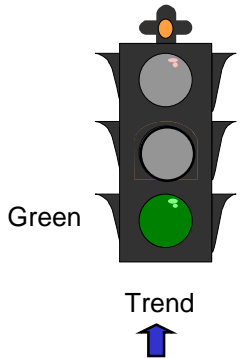
Modernization Partner Project Lead: Gene Murphy

November 15, 2002

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- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



- Funding for eZ-Audit development approved.
 - Task Order 116 awarded
- Software Development On Schedule
 - Client Checkpoint #2 (of 3) a success – demonstration and review of scheduled software capabilities.
 - On track for 12/20 delivery to System Test
- Outreach
 - EAC presentations favorably received.
 - OMB discussion – no A-133 conflicts identified.
- Executive Demonstration
 - Prototype walkthrough of eZ-Audit school submission and case resolution capabilities provided for Terri Shaw, Kay Jacks, Victoria Edwards and Jeff Baker.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	
Total \$\$ on Initial Contract	\$1,058,620.35
Contract Mod Amount(s)	
Total \$\$ on Current Contract	\$1,058,620.35









Major Accomplishments Since Last Meeting

- Contract
 - Task Order 116 awarded – covering work through 12/20/02.
 - Deliverables 116.1.1 and 116.1.2 – application development and test script development funded
 - System Test (Deliverable 116.1.3) , Deployment Readiness (116.1.4) , and Communication & Training Support (116.1.5) require funding prior to 12/20 for continuity of effort
- Scope
 - Clearly defined – per strict adherence to CCB process and direction.
 - Impact assessments in progress
 - Separation of School Data Entry & Submission roles (EAC)
 - Electronic generation of Reminder & Delinquency letters
 - Consolidated school submissions – deviations from the norm
- Development
 - Planned capabilities (school submissions) for 11/12 checkpoint successfully demonstrated.
 - Test Scripts drafts completed and delivered for client review. Formal delivery 12/20/02.
- Outreach
 - Excellent (yet minor) EAC feedback received; Incorporation of feedback under review.
 - Presentation for Las Vegas updated to incorporate answers to key questions.
- School Registration process identified and documented.

Upcoming Activities / Target Dates

- **Secure funding for post 12/20 efforts.**
- **Reach decision on Negotiated Rulemaking / Deployment strategy; Kay working directly with Jeff Baker.**
 - **Meeting with decision makers scheduled for Tuesday 11/19.**
- **Meet with PEPS to confirm data model and interface transactions/mechanics.**
- Development Checkpoints
 - December 10 – Case Resolution features
- FSA completion of standardized text messages (Security Banner, Logout Messages, Rules of Behavior, etc.); ref. Gov't Dependencies section of this status report. – 11/15
- Outreach
 - CCA Presentation 11/21

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order (#116) partial funding - provides for work through Application (Code) Delivery – 12/20/02. Deliverables 116.1.1 and 116.1.2 funded (Application and System Test Script Development) <i>Deliverables 116.1.3 – 116.1.5 (System Test, Deployment Readiness and Communications & Training require awarding prior to 12/20 for continuity of effort and a scheduled April 1, 2003 eZ-audit deployment).</i>
Scope			<ul style="list-style-type: none"> <u>New Task Order (#116)</u> provides for application (code) and test script development. Application test execution and test results, application deployment and communication and training support are optional tasks – dependent upon FSA decision to fund and execute.
Schedule			<ul style="list-style-type: none"> Deliverable 116.1.1 – Application (Code) Checkpoint – November 12, 2002 Deliverable 116.1.2 – Application Code Delivery – December 20, 2002 Deliverable 116.1.3 – Application Test Results (Optional) – February 28, 2003 Deliverable 116.1.4 – Application Deployment (Optional) – March 28, 2003 Deliverable 116.1.5 – Communications, Training and Workforce Realignment Support (Optional) Deliverable 116.1.6 – Production and Transition Support (Optional)
Cost			<ul style="list-style-type: none"> Task Order 116- Work being performed within informally funded budget allowance.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse

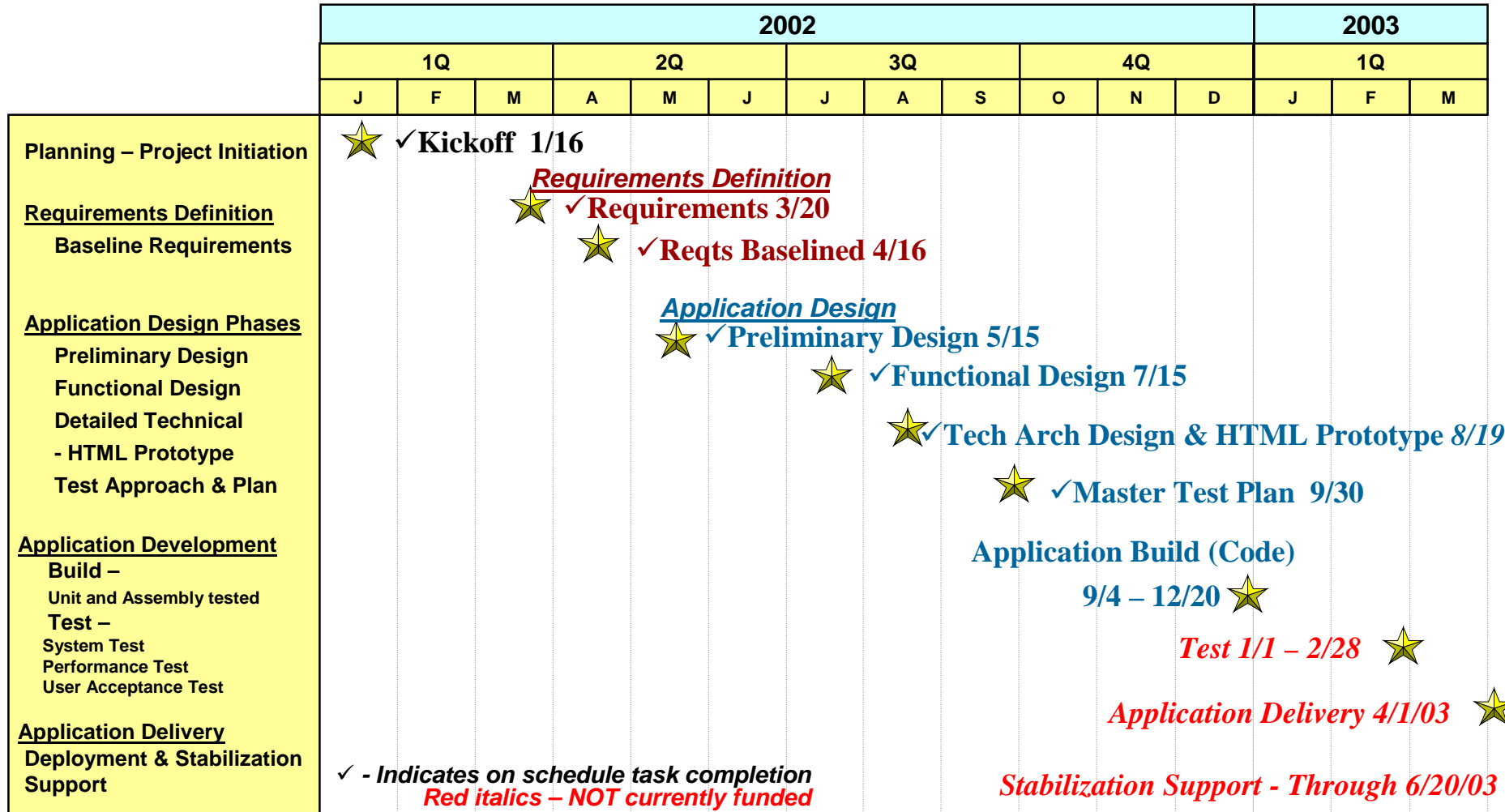


Same

* Per current plan

eZ-Audit End-to-End Timeline

10/1/2002



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
<u>Ability to Secure Required Regulatory Changes</u>	Randy Wolff	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> Clearly communicate decisions required as well as timeline for resolution Work with FSA to engage OPE and OMB (as necessary) <p>FSA will:</p> <ul style="list-style-type: none"> Identify and engage all external stakeholders Adhere to rapid decision making schedule 	Impact: Med Likelihood: Med (Upgraded from Low)	<ul style="list-style-type: none"> Requirements for Regulations changes in debate among FSA. Fed Register update-only an alternative – originally agreed to (March '02) Mod Partner awaiting FSA decision/approach Non-mandatory school submission requirement can be accommodated through business process changes
Essential requirements grows beyond existing resources, schedule and budget allow.	Mod Partner & FSA	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> Educate reqts definition team members of reqts categorization process; document process. Assess work efforts for requirements Validate with stakeholders any recommendations for re-classifications <p>FSA will:</p> <ul style="list-style-type: none"> Adhere to the strict categorization guidelines Determine an escalation / decision process. Focus on scope control (case resolution) 	Impact: High Likelihood: Low	<ul style="list-style-type: none"> Release 1.0 scope confirmed with Configuration Control Board (CCB) at 9/18 session.
Lack of Consensus / Buy – In with Stakeholders	Mod Partner & FSA	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> Engage stakeholders in a manner which allows for inclusion and equal value of all inputs <p>FSA will:</p> <ul style="list-style-type: none"> Provide guidance and leadership to Mod Partner and FSA staff in the development of key messages Identify and support decision making procedures 	Impact: High Likelihood: Low	<ul style="list-style-type: none"> Feedback schools remains positive. FSA Stakeholders involved throughout reqs and design process via formal 2 day reqs and design (JAD) sessions School Focus Group engaged March '02 Auditors engaged May '02 Focus on communications and outreach.
Delayed delivery or lack of required implementation funding	Mod Partner & FSA	<p>Modernization Partner & FSA will:</p> <ul style="list-style-type: none"> Secure available funding via timely submission and award of proposals Submit financial data in appropriate business cases (both FSA and Dept. of ED). 	Impact: High Likelihood: Medium	<ul style="list-style-type: none"> Post 12/20 work not funded. Schedule at risk as financial risk grows; impact availability of staff as well as overtime approval. Adequate funding on FY '03 placemat for build, deployment & support.

Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
eRM Ability to Deliver on-time (December '02) eZ-Audit Required Electronic Capture and Storage of eZ-Audit Submitted Electronic File Attachments	Randy Wolff / Gene Murphy No integration point required – risk is closed.	Modernization Partner will: <ul style="list-style-type: none"> Clearly communicate decisions required as well as timeline for resolution Integrate and manage required eRM initiatives as part of the eZ-Audit workplan FSA will: <ul style="list-style-type: none"> Identify and engage required stakeholders Adhere to rapid decision making schedule 	Impact: Low Likelihood: Low	<ul style="list-style-type: none"> Duplicate storage in eZ-Audit considered; cost assessment deems this approach to have negligible impact to eZ-Audit. eZ-Audit will not deliver automated interface with eRM in Release 1.0. Data preparation for later integration with eRM will be completed in Release 1.0. Decision communicated to eRM (Jiji Alex)
FSA Ability to Effectively Utilize eZ-Audit Electronic Submission	Randy Wolff / Ti Baker	Modernization Partner will: <ul style="list-style-type: none"> Clearly articulate the delivered capabilities of the eZ-Audit system Drive to resolution on business process changes. Draft a transformation plan for Case & HR Mgmt. FSA will: <ul style="list-style-type: none"> Define & Implement business processes which align with delivered capabilities. Define & Implement effective personnel strategies to augment system deployment. 	Impact: Low Likelihood: Med	<ul style="list-style-type: none"> Business Process definition in enough detail to define system design; documentation & procedure development remains. Required FSA workforce support for QA and eZ-Audit processing identified; but will require implementation.
Lack of PEPS Integration progress	Randy Wolff / Ti Baker	Modernization Partner will: <ul style="list-style-type: none"> Clearly articulate & document the integration approaches and work towards reaching consensus with PEPS staff Identify & communicate implementation steps and schedule Drive to resolution on implementation hurdles FSA will: <ul style="list-style-type: none"> Make available the required PEPS resources for implementation 	Impact to Cost: Low - Medium Impact to Schedule: High	<ul style="list-style-type: none"> Initial planning discussions were successful. Approach defined. Increased prioritization on eZ-Audit support in PEPS tasking agreed to. Reviews scheduled ASAP.

Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
<u>Decision on Negotiated Rulemaking</u>	Randy Wolff	10/15 Overdue Revised Date: 11/30	Overall costs Cost and Schedule Impacts for Build should be negligible.	<ul style="list-style-type: none"> Impact to FSA business processes could be significant if requirement for Negotiated Rulemaking decision is now reached. This would impact electronic submission requirement for schools. Costs to FSA could be considerable – if running 2 parallel processes.
Communication Plan – Execution	Laura Harcum & Ti Baker	On-going	Minimal impact to implementation schedule; key contributor to school compliance and ability to meet financial objectives	<ul style="list-style-type: none"> Plan provided by Mod Partner Tailoring and execution the responsibility of FSA; Mod Partner to assist in implementation of plan. Communication execution started 9/1/02. Optional deliverable for Mod Partner support in the areas of Communication, Workforce Transformation and Training provided in Task Order 116 proposal.
Funding Authorization to Proceed	Randy Wolff	12/20/02	Funding and resulting work interruption will severely impact both cost and schedule.	<ul style="list-style-type: none"> Funding through 12/20 received. Post 12/20 efforts remain unfunded.
FY '03 Stabilization Support & Operations Funding	FSA	2/1/03	Does not impact Build and Deployment Prep Activities as identified in pending Task Order 116	<ul style="list-style-type: none"> Optional deliverable for Mod Partner stabilization support provided in Task Order 116 proposal. Stabilization support activities required upon release of application to production environment – scheduled for 4/1/03. Use of DRCC savings to self-fund this effort.

Government & Program Dependencies

<i>Dependency</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Logo Approval	FSA / Ti Baker	11/1 Logo Approved; closed.	Final eZ-Audit Graphics Development Requirement	<ul style="list-style-type: none"> ▪ Gene to work with Karen Freeman for final approval. ▪ Modifications to originally approved logo made to accommodate Karen's wishes.
Static Text Development	FSA / Barbara Johnson	Revised to 11/15– 95%+ complete	Text required for completion of Graphical User Interface	<ul style="list-style-type: none"> ▪ Full list of FSA text include - Static Help Text, Logout Message, EAPP reference, Instructions for Submission, Informational Messages, Warning Banner, Rules of Behavior, Section 508 Compliance ▪ No impact to schedule – yet.

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
<u>PEPS Data Exchange Methodology – Confirmation with PEPS</u>	Mod Partner (Dave Susanto) & Ti Baker	11/1 Overdue Revised Date 11/30	Impact to both schedule & cost if not agreed to.	<ul style="list-style-type: none"> • Issue – prioritization of eZ-Audit tasking for PEPS team to make agreed to modifications. • Discussions begun; follow-up required & scheduled. • Timeline for successful integration documented and delivered to PEPS staff.

Deliverable Schedule for TO 116-Electronic Audited Financial Statements & Compliance Reports

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
116.1.1	Application (Code) Progress Checkpoint & Demonstration	11/12/2002		11/12/2002
116.1.2	Application (Code) Delivery	12/20/2002		



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77 WO 1 – SAIG (FSA to the Internet)

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Lydia Morales

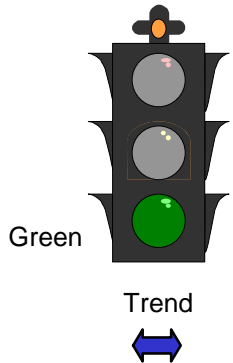
Modernization Partner Project Lead: Colleen Ward

November 15, 2002

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- Integrated Timeline
- Key Issues & Decisions

Overall Status



- Preparing for performance testing to verify SAIG will process February-March peak.
- Continuing to monitor loads and processing times.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	N/A Shared In Saving Contract
Total \$\$ on Initial Contract	N/A
Contract Mod Amount(s)	N/A
Total \$\$ on Current Contract	N/A









Major Accomplishments Since Last Meeting

- Disruption/degraded service on 11/06. Problem traced to VDC internet provider - Genuity.
- VDC - Disaster Recovery test completed Nov 12-13
- Attended EAC/Software Developer's Conference Nov 4-8
- Began preparations for performance test.

Upcoming Activities / Target Dates

- SAIG Satisfaction Survey – Submit approval form to FSA.
- Respond to questions for Security Plan
- Review alternatives for download site
- Testing – comparing XML versus legacy format
- ServiceGard Failover testing – Dec 1
- Additional peak hardware in test – first week of December
- Performance testing – second week in December.
- Peak Load Hardware configuration in place – January 1

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Umbrella SIS task order has been approved. SFA to the Internet (Work Order 1) has also been approved.
Scope			<ul style="list-style-type: none"> Baseline scope successfully executed. Operations now in place; savings being generated. New applications added to SAIG beyond baseline: <ul style="list-style-type: none"> Lender Redesign (LaRS) – added 10/01/02 eCDR to be added 2/15/03
Schedule			<ul style="list-style-type: none"> Full migration of all SFA Applications and TIVWAN mailboxes completed 12/19/01. GEIS February 1, 2002 retirement achieved. Successfully processed August-September peak with no major system issues
Cost			Shared in Savings – Savings being generated according to forecast.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



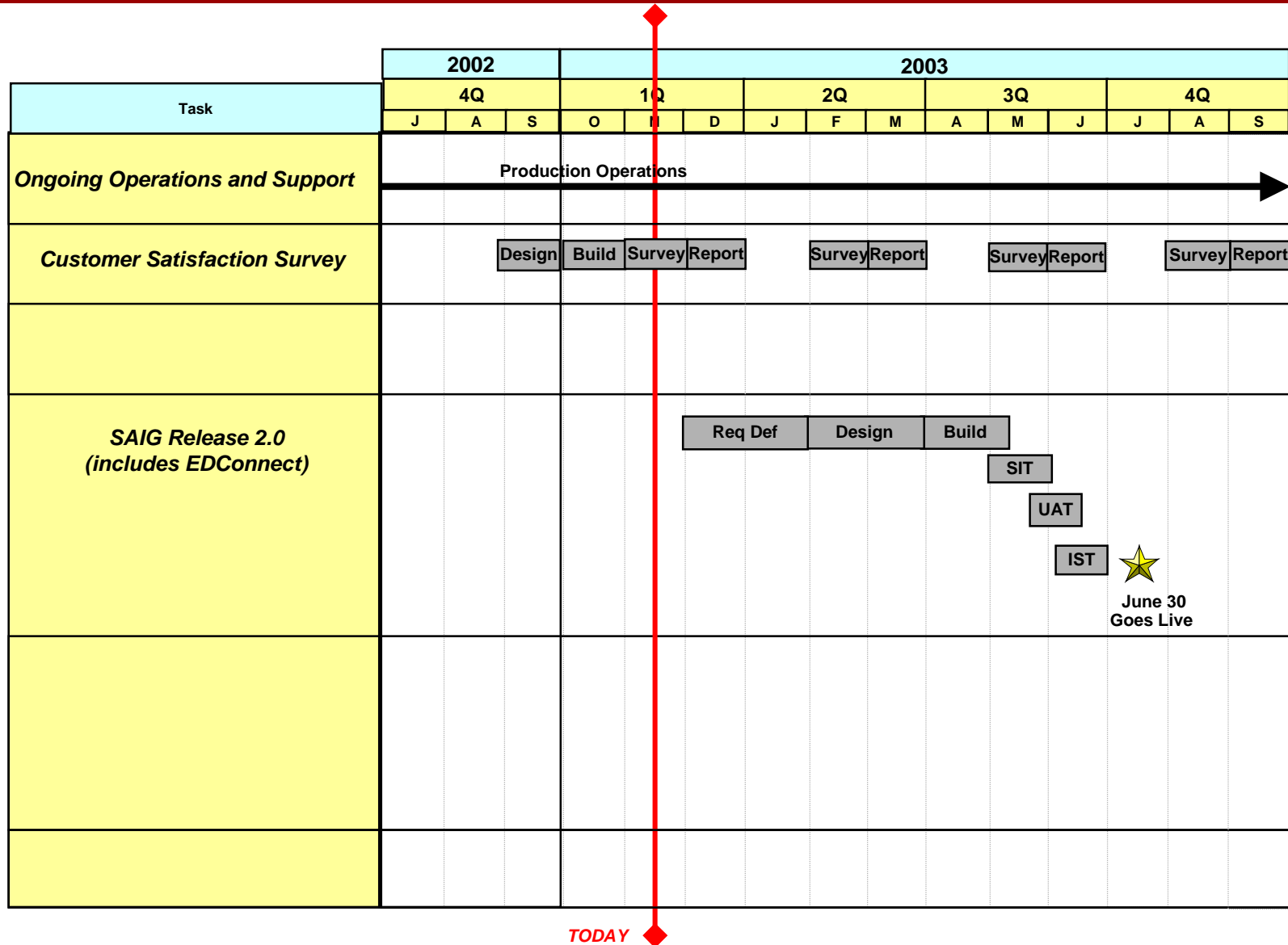
Worse



Same

* Per current plan

Integrated Timeline – One Year Horizon



Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
<i>SAIG processing more data than forecasted due to additional applications and baseline applications expanding use. Need to determine best method to handle additional load.</i>	Colleen Ward (Accenture)	Nov 30, 2002	Additional load to SAIG will result in need for additional resources or degraded service.	<i>[open] Requested revised forecast numbers from application systems</i>
<i>VDC does not detect when SAIG loses connectivity to the internet (schools) as discovered August 25-26.</i>	Colleen Ward (Accenture) Gary Adams (CSC)	Nov 30, 2002	None	<i>[open] VDC Evaluating monitoring options. SAIG team implemented workaround solution. VDC plan failed. Evaluating other options.</i>
<i>Evaluate short-term download solution and verify the solution is consistent with FSA standards.</i>	Colleen Ward (Accenture)	Nov 30, 2002	None	<i>[open] Working with FSA to determine best location to host the software.</i>
<i>For the upcoming Disaster Recovery test, a cold backup of SAIG was performed; however, a full cold backup of SAIG will not be available should an actual disaster occur, as the VDC is currently only able to perform hot backups within the backup window.</i>	Colleen Ward (Accenture)	Nov 15, 2002	None	<i>[closed] Due to timing with end of Daylight Savings time, only a cold backup could be performed (SAIG needed to be brought down so that it wasn't processing data when daylight savings time occurred.</i>



We Help Put America Through School

TO 79 – Portal Rollout Plan

ITR: Martin Renwick

FSA Project Sponsor: Jennifer Douglas / Kristie Hansen

FSA Project Lead: Mary K Muncie / Johan Bos-Beijer

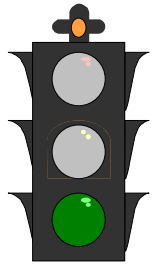
Modernization Partner Project Lead: Chris Paladino

November 15, 2002

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Overall Status



Trend



- Release 2 of the FP Portal and Release 1.1 of the Students Portal are live in Production.
- The System of Record and Information Collection paperwork/ process is in progress until about Feb 03.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,604,000
Total \$\$ on Initial Contract	\$3,146,635.08
Contract Mod Amount(s)	\$249,956.73 – Mod 1 \$499,170.45 – Mod 2
Total \$\$ on Current Contract	\$3,895,762.26









Major Accomplishments Since Last Meeting

- Provided session (Focus Group) at the EAC for the Students Portal
- Conducted Technical Workshops at the EAC as part of the Information Collection Clearance process
- Resolved various production and TeamSite issues
- Continued with stabilization of the Portals (on-going)
- Continued working on System of Record and Information Collection documentation (on-going)
 - Initial paperwork submitted, the clock has started
- Initiated requirements collection for Release 3 of the Students Portal
- Received acceptance of Deliverable 79.2.3
- Provided updates to Deliverable 79.3.2a

Upcoming Activities / Target Dates

- Acceptance of Deliverable 79.3.2a
- Acceptance of Deliverable 79.1.7
 - Need to complete change to FP Org Chart
- Provide production support (as needed)
- Perform EFC Calculator comparison/testing
- Schedule FAFSA pre-population testing
- Continue with stabilization of the Portals (on-going)
- Continue working on System of Record and Information Collection documentation (on-going)
- Continue with Students Portal Release 3 requirements (on-going)
 - FSA Requirements Sessions
 - EAC Focus Group

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order Modification approved by FSA
Scope			<ul style="list-style-type: none"> Scope has been defined for the task order
Schedule			<ul style="list-style-type: none"> Production deployment completed on schedule (9/29/02) Release 2 of Students Portal delayed until 2/03
Cost			<ul style="list-style-type: none"> Deliverable 79.1.7 was split into two deliverables so that partial payment can be made now



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



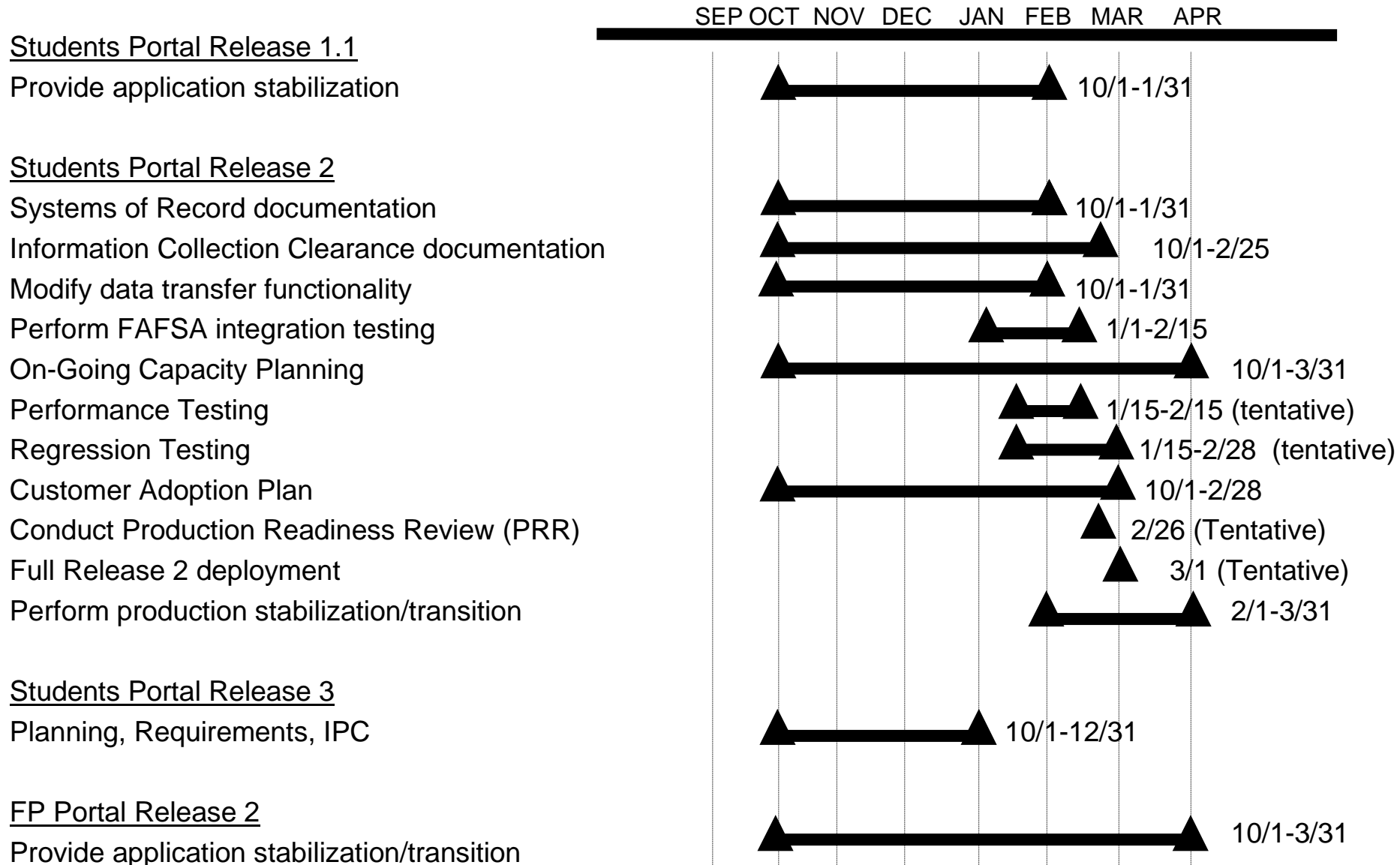
Worse



Same

* Per current plan

Integrated Timeline



Major Risks



<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
The System of Record and Information Collection documentation process could take up to 134 days	Chris Paladino Adam Essex	Meeting with ED/OGC and ED/ OCIO to address potential issues and speed up the process	Release 2 of the Students Portal is delayed until at least February 2003	Documents submitted on 10/11/02, the clock has started

Government & Program Dependencies

<i>Dependency</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Need an agreement in place for Xap, as a FAFSA Pre-population client (Students Portal Release 2)	Nina Colon / Chris Paladino	December 2002		Jeanne Saunders is currently reviewing.
Need to have testing support from NCSP in place for Xap functionality (Students Portal Release 2)	Nina Colon / Adam Essex	December 2002		Nina is scheduling the testing

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
There have been several delays with receiving feedback on the System of Record documentation	Chris Paladino Adam Essex	In progress	Could result in further delay of Release 2 of the Students Portal	The team continues to follow up with key contacts to help expedite the process
There have been several production issues with Interwoven/TeamSite for the Students Portal	Chris Paladino Ankur Mundra	In progress	Impacting content updates to Students Portal	The team continues to work at resolving issues
Although the FP Org Chart passed UAT, not all of the requirements were met.	Chris Paladino Ankur Mundra	In progress	Approval of Deliverable 79.1.7 is on hold until this is completed	The team has come up with an acceptance design that needs to be tested and made 508 compliant

Deliverable Schedule for TO79-Portal Rollout Strategy

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
79.1.1	Project Schedule and Resource Assignment Release 1	2/4/2002		2/5/2002
79.1.2	Requirements Definition Release 1	2/4/2002		2/5/2002
79.1.3	Detailed Document Design-Release 1	2/11/2002	2/22/2002	2/18/2002
79.1.4	Test Plan and Test Scripts for Portal- Release 1	3/11/2002	3/21/2002	3/21/2002
79.1.5	Developed, Tested, and Accepted Solution-Release 1	4/15/2002	4/30/2002	5/1/2002
79.1.6	Project Schedule, Xap Conceptual Design-Release 2	8/16/2002	8/22/2002	8/22/2002
79.1.7	Developed, Tested, & Accepted Solution-Release 2	9/30/2002		10/1/2002
79.2.1	Requirements Definition - Release 2	8/16/2002	8/22/2002	8/22/2002
79.2.2	Detailed Design Document-Release 2	8/16/2002	8/22/2002	8/22/2002
79.2.3	Test Plan and Test Scripts-Release 2	8/30/2002		8/30/2002
79.3.1	Developed, Tested and Accepted Solution-Students Portal Release 2	1/31/2003		
79.3.2a	Stabilization & Tranformation Support-October Status-Release 2	10/31/2002		10/31/2002
79.3.2b	Stabilization & Transformation Support November Status- Release 2	11/30/2002		
79.3.2c	Stabilization & Transformation Support December Status- Release 2	12/31/2002		
79.3.2d	Stabilization & Transformation Support January Status-Release 2	1/31/2003		
79.3.2e	Stabilization & Transformation Support February Status- Release 2	2/28/2003		
79.3.2f	Stabilization & Transformation Support March Status-Release 2	3/31/2003		



We Help Put America Through School

TO 95 – FSA University Modernization Support

ITR: Linh C. Nguyen

FSA Project Sponsor: Anne Teresa

FSA Project Lead: Anne Teresa

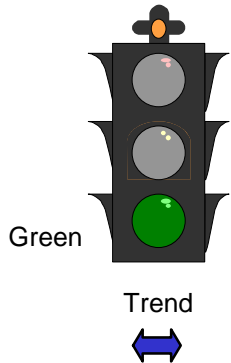
Modernization Partner Project Lead: Howard M. Weitzner

November 15, 2002

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Overall Status



The task order is proceeding on schedule.
Values delivered include:

- Enable FSA to develop and deliver training with efficiency, quality and consistency.
- Defined metrics and tool for identifying and reducing training costs.
- Processes and templates to support FSAU's partnership with other FSA channels and Enterprise Units.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$273,756.52
*Contract Mod Amount(s)	\$230,787.39 – Mod \$256,473.33 – Mod
*Total \$\$ on Current Contract	\$761,017.24









Major Accomplishments Since Last Meeting

- Continued to advise FSAU on FY03 strategic planning.
- Continued support for cost analysis team, including One-ED ad hoc support and phase 2 planning.
- Continued deployment of performance consulting process, which creates a standard approach for responding to customer requests for service. Began transition process to new FSAU team lead.
- Continued support for development of external partner training curriculum and schedule.
- Conducted Performance Planning working session with FSAU University Service team members.
- Worked with FSAU Director to address list of observations and recommendations for FSAU.

Upcoming Activities / Target Dates

- Continue to advise FSAU on FY03 strategic planning.
- Support cost analysis team, including One-ED ad hoc support and phase 2 planning.
- Continue deployment of performance consultant process.
- Continue deployment of training development process through coaching of individual training teams.
- Design updates to DL/FFEL training program materials.
- Support development of external partner training curriculum and schedule.
- Continue Performance Planning working sessions for FSAU teams.
- Implement selected FSAU observations and recommendations.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task order proceeding on schedule. Modification proposed to extend current scope of work through February 28, 2003.
Scope			<ul style="list-style-type: none"> Scope is well defined and regularly reviewed with FSA.
Schedule			<ul style="list-style-type: none"> Milestones and deliverables on schedule
Cost			



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



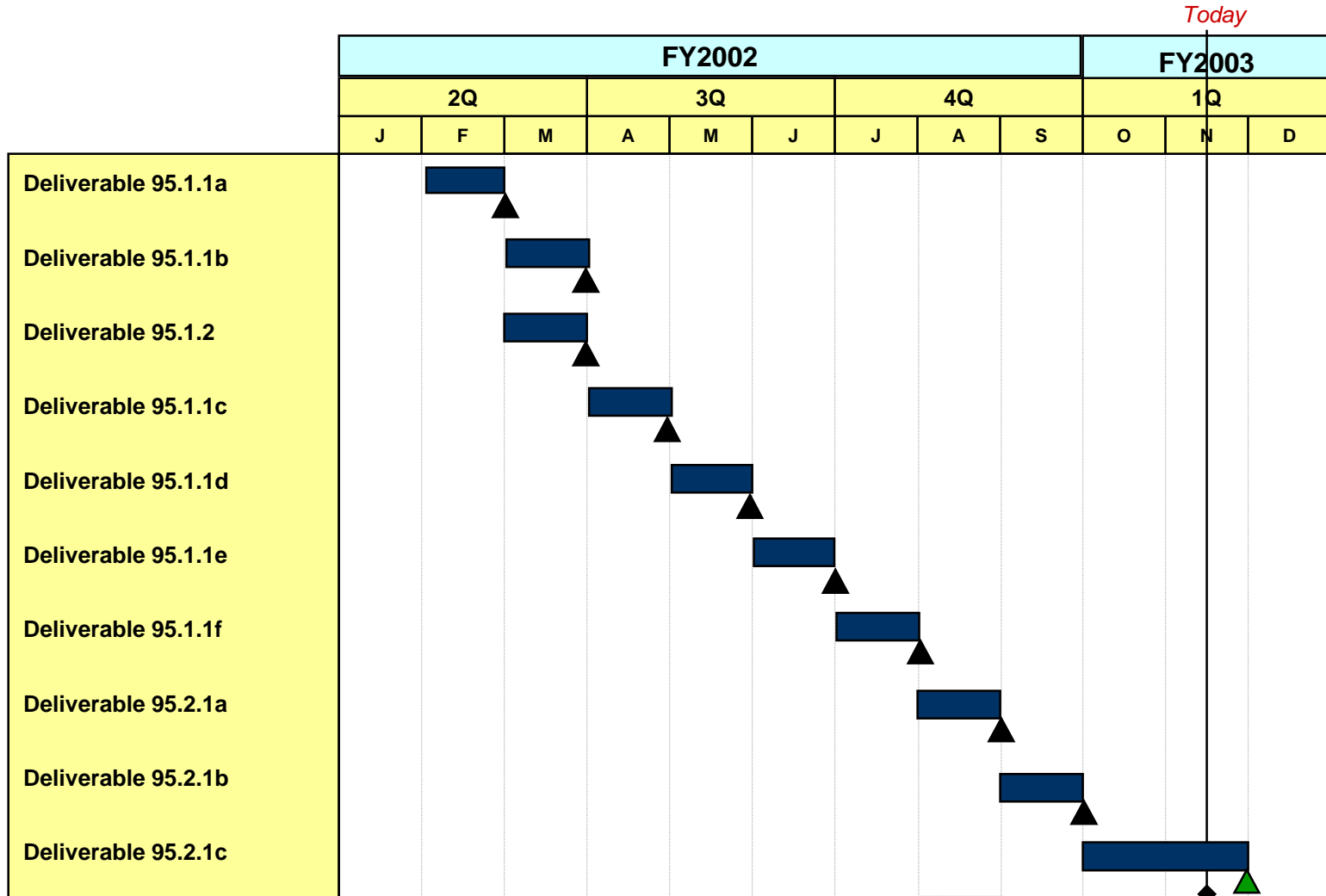
Worse









Same

* Per current plan

Integrated Timeline



Status Legend					
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule		On Schedule
	Not Started		Complete		Planned but not Obligated

Deliverable Schedule for TO 95-SFA University Modernization Support

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
95.1.1a	Training Services Summary-February	2/28/2002		2/28/2002
95.1.1b	Training Services Summary-March	3/31/2002		3/29/2002
95.1.1c	Training Services Summary-April	4/30/2002		4/30/2002
95.1.1d	Training Services Summary-May	5/31/2002		5/31/2002
95.1.1e	Training Services Summary-June	6/30/2002		6/30/2002
95.1.1f	Training Services Summary-July	7/31/2002		7/31/2002
95.1.2	Facilitative Leadership Conference	3/31/2002		3/22/2002
95.2.1a	Training Services Summary - August	8/31/2002		8/31/2002
95.2.1b	Training Services Summary - September	9/30/2002		9/30/2002
95.2.1c	Training Services Summary - October	10/31/2002	11/29/2002	



We Help Put America Through School

TO 115 – CIO Transformation

ITR:Linh Nguyen/Elisabeth Schmidt

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Steve Hawald/Harry Feely

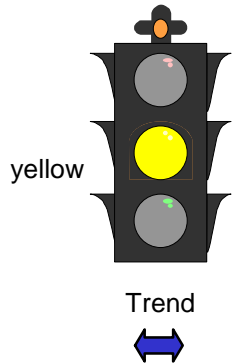
Modernization Partner Project Lead: Elena Pienkowski

November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



The CIO Transformation TO ended on November 15 due to funding delays. If funding becomes available the TO can be reinvigorated and work can continue.









<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$46,800.26
Contract Mod Amount(s)	
Total \$\$ on Current Contract	\$46, 800.26

Major Accomplishments Since Last Meeting

- CIO All Hands Meeting held on November 12, 2002
- Balanced Scorecard briefing deck prepared for Directors' utilization in employee meetings

Upcoming Activities / Target Dates

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Deliverable 115.1.1 delivered on schedule Funding beyond Nov 15 has not been secured
Scope			<ul style="list-style-type: none"> No additions, changes or comments relative to Scope
Schedule			<ul style="list-style-type: none"> Work progressing at plan
Cost			<ul style="list-style-type: none"> Overall delivering as planned and within budget.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

Integrated Timeline



- Work will be stopped until additional funding is secured

Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
TO Funding expires on Nov 15	Elena Pienkowski	As soon as possible – no later than Dec 16, 2002		Funding will depend on decisions made by leadership and funding availability

Deliverable Schedule for TO 115-CIO Workforce Transformation

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
115.1.1	CIO Reorganization Package	10/31/2002		



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TO 110 – FP Data Mart Operations

ITR: Nicole Shaffer

FSA Project Sponsor: Anna Allen

FSA Project Lead: James Greene

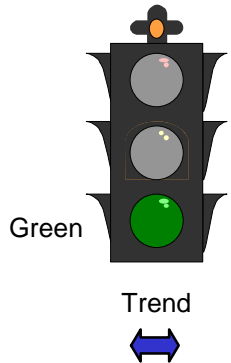
Modernization Partner Project Lead: Scott A. McConaghie

November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Deliverables Schedule

Overall Status



FP Data Mart Operations Team is achieving its major milestones on schedule.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$172,649.40
Contract Mod Amount(s)	\$54,087.60
Total \$\$ on Current Contract	\$226,737.00









Major Accomplishments Since Last Meeting

- Received 3 new FP DM SIRs, 7 were resolved (existing SIRs and new SIRs), 8 requests are outstanding.
- Completed loads from FFEL, NSLDS, PEPS, and FMS.
- Submitted Deliverable 110.1.1e on 11/7/2002 as scheduled.

Upcoming Activities / Target Dates

- Support all on-going FP Data Mart Operations.
- Upgrade MicroStrategy to v7i. Currently coordinating with FP, CMDM, eCBS, and VDC to install on DEV/TEST server for testing.
- Submit Deliverable 110.1.1f on 12/6/2002 as scheduled.
- Work with FSA to determine how many Optional periods should be picked up. TO113 (Credit Management Data Mart Operations) has picked up options for January & February. We need to work with FP to keep these two task orders in synch.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order deliverable has been accepted on time per the contract. Task Order period is from 6/1/02 thru 12/31/02, with follow on optional periods. Need to work with FSA to determine how many Optional periods should be picked up. TO113 (Credit Management Data Mart Operations) has picked up options for January & February. We need to work with FP to keep these two task orders in synch.
Scope			<ul style="list-style-type: none"> No changes in scope.
Schedule			<ul style="list-style-type: none"> No schedule issues.
Cost			<ul style="list-style-type: none"> No cost issues.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



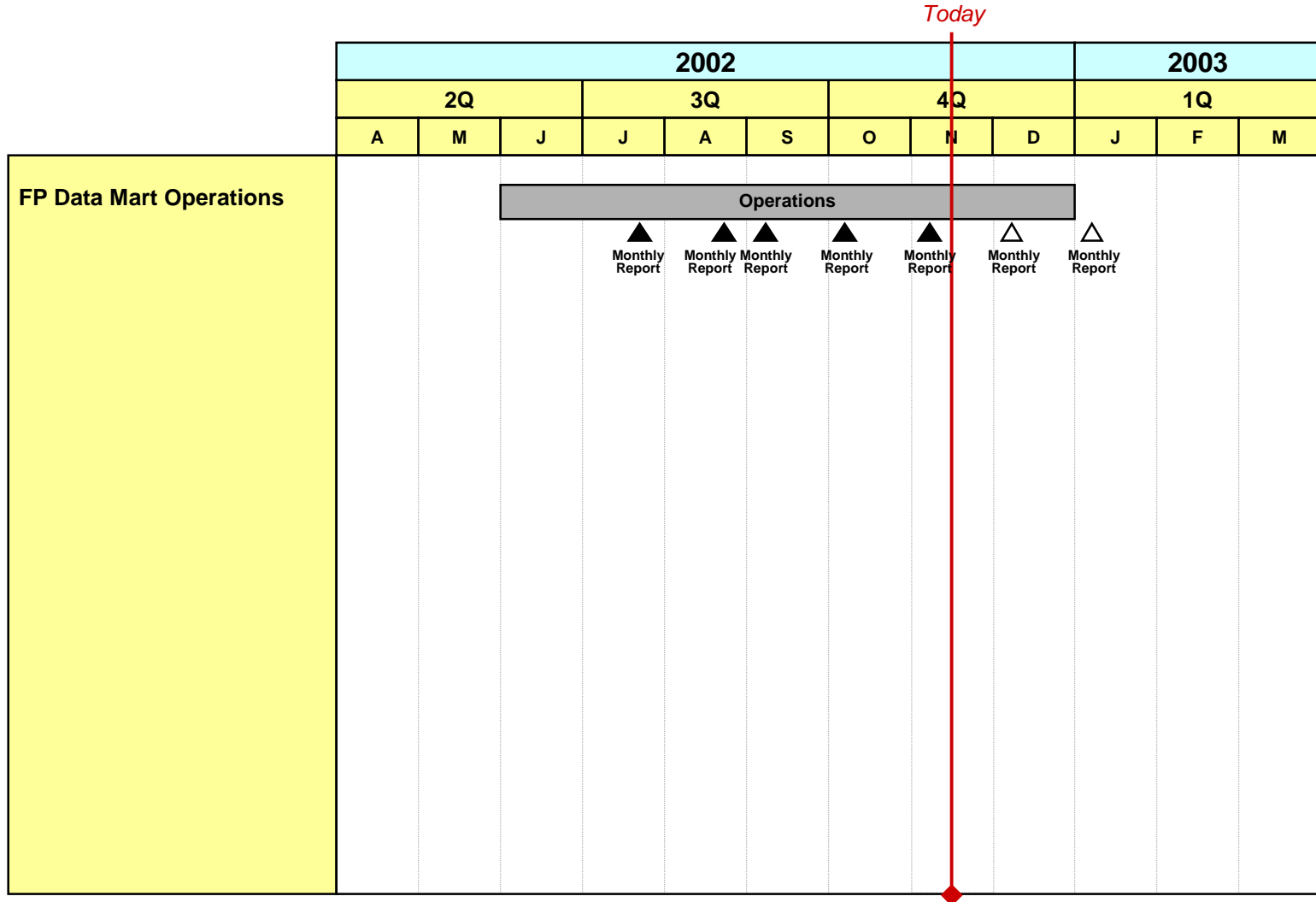
Worse








Same

* Per current plan

Integrated Timeline



Status Legend						
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule	 On Schedule	 Not Started	 Complete

Major Risks



<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Security Issue with MSTR filters	Scott McConaghie	<ul style="list-style-type: none"> • Need to upgrade to MicroStrategy 7i (currently in progress) 	Possible delay in schedule until FSA comfortable with solution.	OPEN

Deliverable Schedule for TO 110-Data Mart Operations, Release 2

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
110.1.1a	Data Mart Operations Monthly SLA Metrics Rpt.- June	7/22/2002		7/22/2002
110.1.1b	Data Mart Operations Monthly SLA Metrics Rpt.- July	8/7/2002		8/23/2002
110.1.1c	Data Mart Operations Monthly SLA Metrics Rpt.- August	9/7/2002		9/6/2002
110.1.1d	Data Mart Operations Monthly SLA Metrics Rpt.- September	10/7/2002		10/4/2002
110.1.1e	Data Mart Operations Monthly SLA Metrics Rpt.- October	11/7/2002	11/21/2002	11/7/2002
110.1.1f	Data Mart Operations Monthly SLA Metrics Rpt.- November	12/7/2002		
110.1.1g	Data Mart Operations Monthly SLA Metrics Rpt.- December	1/7/2003		



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TO 113 – CM Data Mart Operations

ITR: Bill Walsleben

FSA Project Sponsor: Catherine Power

FSA Project Lead: James Greene

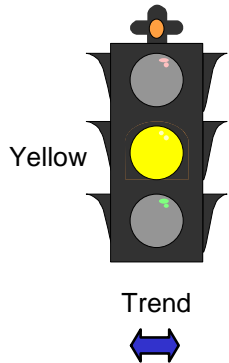
Modernization Partner Project Lead: Scott A. McConaghie

November 15, 2002

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- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

Overall Status



The CMDM Operations Team is successfully supporting the current functionality in the CMDM. In parallel, we continue to work through CMDM Phase III. CMDM Phase III was contingent on the FMS and CFO schedule of processing DLSS IF010 data. Our status remains yellow as the schedule slipped due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests which required special processing to occur to meet the deadlines.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$241,994.55
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$241,994.55









Major Accomplishments Since Last Meeting

- Award of TO113 Rev 01, including optional periods of January & February.
- Received 2 new CM DM SIRs, 2 were resolved (existing SIRs and new SIRs), 14 requests are outstanding.
- Continued interfacing with FMS Operations to process August and September financial data.
- Continuing to generate Feb-Sep monthly aggregate data to move into Production.
- Submitted Deliverable 113.1.1a on 11/11/2002 as scheduled.

Upcoming Activities / Target Dates

- Support all on-going CM Data Mart Operations.
- Continue tasks for CMDM Phase III deployment.
- Upgrade MicroStrategy to v7i. Currently coordinating with FP, CMDM, eCBS, and VDC to install on DEV/TEST server for testing.
- Submit Deliverable 113.1.1b on 12/7/2002 as scheduled.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task Order deliverable has been accepted on time per the contract. Task Order period is from 10/1/02 thru 12/31/02, with follow on optional periods. To date, optional periods for 1/1/03 thru 2/28/03 have been awarded.
Scope			<ul style="list-style-type: none"> No changes in scope.
Schedule			<ul style="list-style-type: none"> CMDM Phase III not complete. The schedule slipped for delivery of CMDM Phase III catch-up due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests.
Cost			<ul style="list-style-type: none"> No cost issues.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



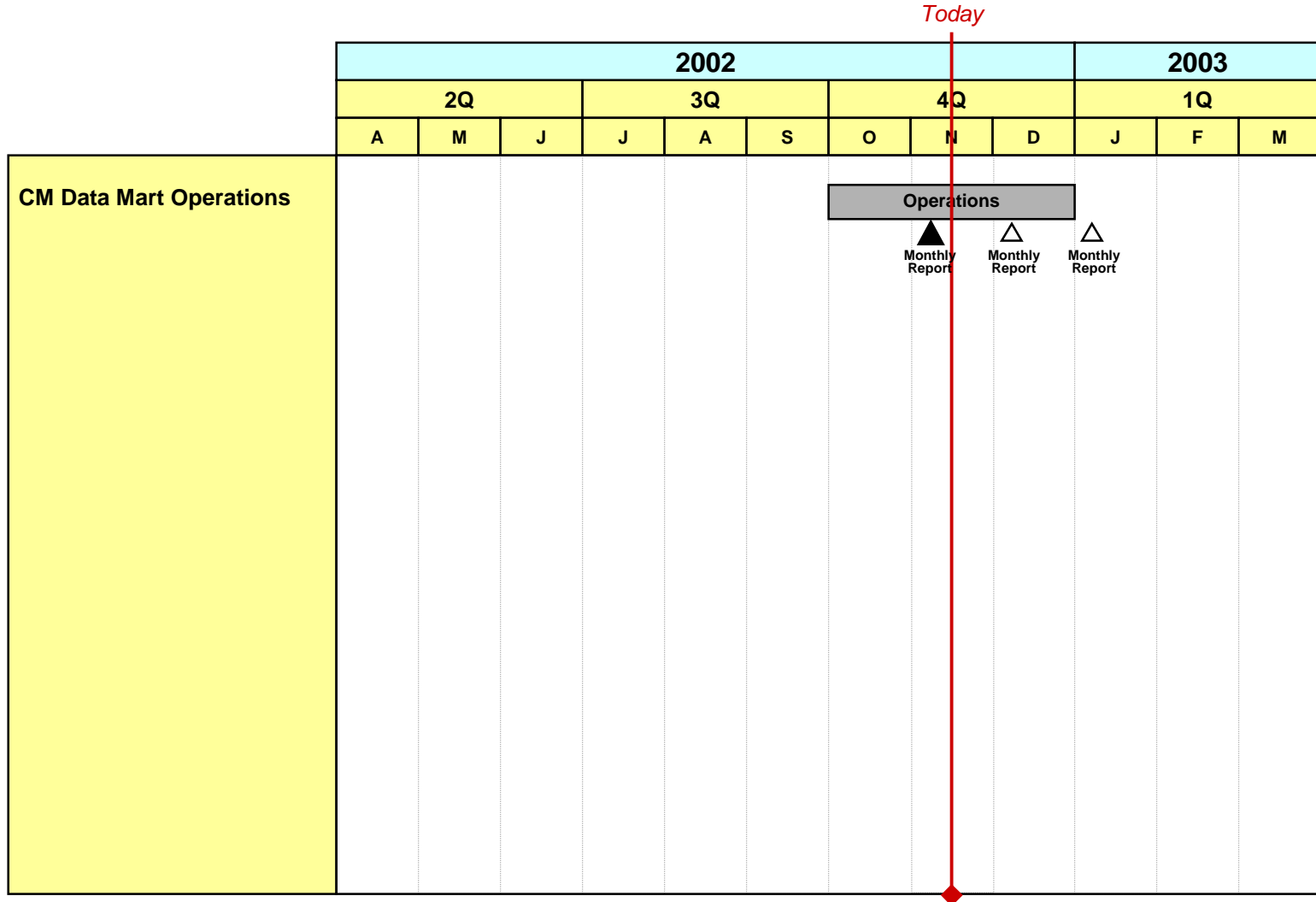
Worse








Same

* Per current plan

Integrated Timeline



Status Legend									
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule		On Schedule		Not Started		Complete

Deliverable Schedule for TO 113-Credit Management Data Mart

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
113.1.1a	Data Mart Operations Monthly SLA Metric Rpt-October	11/7/2002		11/11/2002
113.1.1b	Data Mart Operations Monthly SLA Metrics Rpt-November	12/6/2002		
113.1.1c	Data Mart Operations Monthly SLA Metrics Rpt-December	1/7/2003		
113.1.1d	Data Mart Operations Monthly SLA Metric Rpt-January	2/7/2003		
113.1.1e	Data Mart Operations Monthly SLA Metrics Rpt-February	3/7/2003		



We Help Put America Through School

TO 51 – Rational Tool Implementation Support

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Frank Kidd

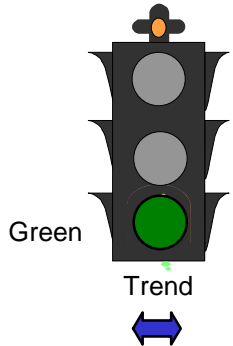
Modernization Partner Project Lead: Ron Langkamp

November 15, 2002

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- Overall Status
- Project Scorecard
- Project Updates
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status











Rational tool deployment efforts continue on various projects. Team will focus on long term capacity planning and infrastructure needs.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$649,957.44
Contract Mod Amount(s)	\$173,196.09 – Mod 1 \$338,103.40 –Mod 2
Total \$\$ on Current Contract	\$1, 161, 256.93

<i>Major Accomplishments Since Last Meeting</i>	<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> Completed the license usage spreadsheets for October and included them in the November 7th deliverable. They included breakdowns of license usage by user, project, hour, and week. ECM (ClearQuest): Continued support for the ECM/GCARS integration. Added a new field and hook to help with the integration. Began planning for the new ClearQuest production web server. NSLDS II (ClearCase): The host was cleaned up and restarted. The implementation has been put on hold due to NSLDS II's status. eZ-Audit (ClearCase): Continuing planning for a Unix ClearCase environment in the ITA environment on the VDC. Portals Rollout (ClearQuest): Completed setup for the new ChangeRequest record type. The implementation is now ready for production. 	<ul style="list-style-type: none"> Continue planning for the new ClearQuest production web server. (scheduled to complete planning on 11/26) Begin installing ClearQuest and ClearQuest web on the new ClearQuest production web server on the VDC. Will also configure the ClearQuest components to match FSA and CSC standards. (scheduled to begin 11/27) ECM (ClearQuest): Continue making modifications to the ECM schema to help with ECM/GCARS integration. (scheduled to be put in production on 12/16) Continue user administration work on all ClearQuest projects. (ongoing) eZ-Audit (ClearCase): Continue planning for a UNIX ClearCase implementation for the eZ-Audit team in the ITA environment on the VDC. Implementation will begin in December. (ongoing) eZ-Audit (ClearQuest): Begin planning for an eZ-Audit ClearQuest implementation to be integrated with their existing RequisitePro implementation. The Kickoff Meeting with eZ-Audit's Matt Williamson is set for Monday, November 18th. (TBD)

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Deliverable 51.2.1b – ‘Monthly Tool Support Activity Report – October’ was submitted to FSA and Frank Kidd on November 7th. A Mod the Task order has extended the TO until May 31st, 2003.
Scope			<ul style="list-style-type: none"> The Scope of the project has not changed from the Task Order
Schedule			<ul style="list-style-type: none"> Deliverable 51.2.1b – ‘Monthly Tool Support Activity Report – October’ is due to be accepted by FSA on or before November 21st.
Cost			<ul style="list-style-type: none"> Overall delivering as planned and within budget.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

Project Updates



▪ ClearQuest

- **New ClearQuest Web Server** – Planning has begun to configure the new Rational ClearQuest web server. The web server's baseline is almost complete and CSC will allow configuration of it beginning the week of November 18th. Installation of ClearQuest, Oracle 8.1.7 Client, and ClearQuest web is scheduled to begin on November 27th.
- **ECM (In-Production)** – Jay Niemczyk continued support for the ECM/GCARS integration. He added a new field for Risk Assessment to replace an existing field and added a hook to validate GCARS Reference Numbers.
- **eZ-Audit (Planned)** – Begin planning for an eZ-Audit ClearQuest implementation to be integrated with their existing RequisitePro implementation. The Kickoff Meeting with eZ-Audit's Matt Williamson is set for Monday, November 18th.
- **Portals Rollout (In-Production)** – Jay completed setup for the new ChangeRequest record type. The implementation is now ready for production.

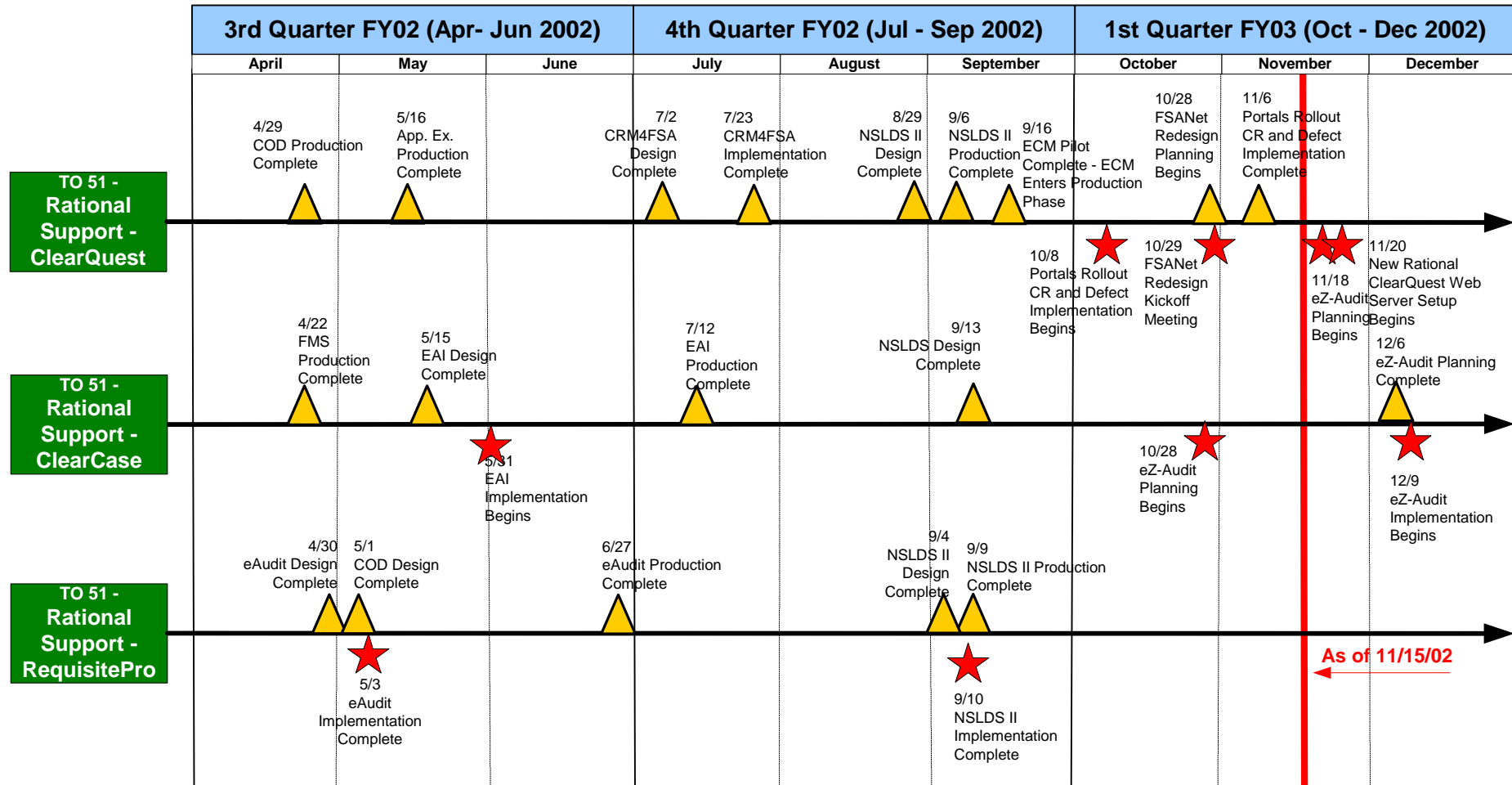
▪ ClearCase

- **eZ-Audit (In-Progress)** – Began planning for a UNIX ClearCase implementation for the eZ-Audit team. Paul Capotosto has met with Frank Southfield of eZ-Audit to begin forming a strategy. Planning will continue after Paul Capotosto, the technical lead, returns from vacation on 11/12.
- **NSLDS II (On-Hold)** – The host was cleaned up and restarted. Paul Capotosto reconfigured the ClearCase registry in that environment and cleaned up stranded file ownerships and processes. The implementation has been put on hold due to NSLDS II's status.

▪ RequisitePro

- **No new work this period.**

Integrated Timeline



Key Issues & Decisions

<i>Issue/ Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Status Comments</i>
CR 721 has been submitted into ECM. System Administrator support is required from CSC to resolve ClearCase file and process issues related to the NSLDS II ClearCase implementation.	Paul Capotosto and the VDC	Closed	Paul reconfigured the ClearCase registry in that environment and cleaned up stranded file ownerships and processes. He also had the host stopped and restarted.

Deliverable Schedule for TO 51-Rational Tool Implementation

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
51.1.1	Prepare and Rollout Tool Support Program	10/16/2001	11/16/2001	11/16/2001
51.1.2	Implementation Guide-Tool Rollout to Pilot Project(s)	1/15/2002	1/31/2002	1/31/2002
51.1.3a	Monthly Tool Support Activity Report-February	2/7/2002		2/7/2002
51.1.3b	Monthly Tool Support Activity Report-March	3/7/2002		3/7/2002
51.1.3c	Monthly Tool Support Activity Report-April	4/7/2002		4/8/2002
51.1.3d	Monthly Tool Support Activity Report-May	5/7/2002		5/7/2002
51.1.3e	Monthly Tool Support Activity Report-June	6/7/2002		6/7/2002
51.1.3f	Monthly Tool Support Activity Report-July	7/7/2002		7/8/2002
51.1.3g	Monthly Tool Support Activity Report-August	8/7/2002		8/7/2002
51.1.3h	Monthly Tool Support Activity Report-September	9/7/2002		9/9/2002
51.2.1a	Monthly Tool Support Activity Report-October	10/7/2002		10/7/2002
51.2.1b	Monthly Tool Support Activity Report-November	11/7/2002		11/7/2002
51.2.1c	Monthly Tool Support Activity Report-December	12/7/2002		
51.3.1a	Monthly Tool Support Activity Rpt-January	1/7/2003		
51.3.1b	Monthly Tool Support Activity Rpt-February	2/7/2003		
51.3.1c	Monthly Tool Support Activity Rpt-March	3/7/2003		
51.3.1d	Monthly Tool Support Activity Rpt-April	4/7/2003		
51.3.1e	Monthly Tool Support Activity Rpt-May	5/7/2003		



TO 81 – Program Management & Leadership

ITR: Elisabeth Schmidt

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Carol Seifert

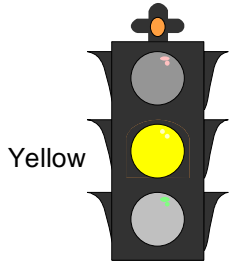
Modernization Partner Project Lead: Eric Stackman

November 15, 2002

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- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Deliverables Schedule

Overall Status



Yellow

Trend



FSA has issued a draft SOO calling for a transition of Program Management functions to the new FSA Program Management group. A meeting is scheduled for 11/20 to meet with Terri Shaw and her PM lead to discuss.

Project Funding	Dollar Amount
IRB Approved Funding	\$9,000,000.00
Total \$\$ on Initial Contract	\$8,999,851.04
Contract Mod Amount(s)	\$0.00
Total \$\$ on Current Contract	\$8,999,851.04









Major Accomplishments Since Last Meeting

- Delivered the October 2002 Monthly Report
- Delivered the Master Schedule
- Submitted 11 Task Order proposals: TO73 Mod 3 – Lender Redesign, TO77 WO3 Mod 1 – eServicing SIS, TO77 WO3 Mod 1 R1 – eServicing SIS, TO83 Mod 3 R1 – FMS Phase IV, TO94 WO4 – NSLDS Development, TO94 WO4 R1 – NSLDS Development, TO95 Mod 2 – SFA University, TO117 – EAI Release 4, TO117 R1 – EAI Release 4, TO118 – ITA Release 4, and TO119 – FMS Releases.
- Continued staff security effort – 375 of 375 complete.
- Continued subcontractor negotiation efforts – 43 signed and active, 5 in progress, and 37 inactive.

Upcoming Activities / Target Dates

- Develop the next Master Schedule
- Consolidate the Bi-Weekly Status Report
- Provide Integration Support
- Continue effort to have each Modernization Partner staff member execute a Notice of Criminal Liability under the Privacy Act statement and an OF-306 Declaration for Federal Employment form.
- Continue negotiation efforts with multiple subcontractors.
- Continue to work and submit outstanding Task Order proposals: TO51 Mod 3 – Rational Spt, TO88 Mod 1 – FMS Operations, TO101 R1 – ERM, TO116 Mod 1 – EZAudit, TO119 R1 – FMS Releases, TO120 – Security and Privacy Support (On Hold), TO121 – BTA Support (On Hold), TO122 – ERM Ops, and TO125 – PMO.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> The task order has been awarded and is on schedule; current task order expires 11/30/2002.
Scope			<ul style="list-style-type: none"> PM&L scope is stable.
Schedule			<ul style="list-style-type: none"> PM&L is on schedule.
Cost			<ul style="list-style-type: none"> PM&L cost is stable.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



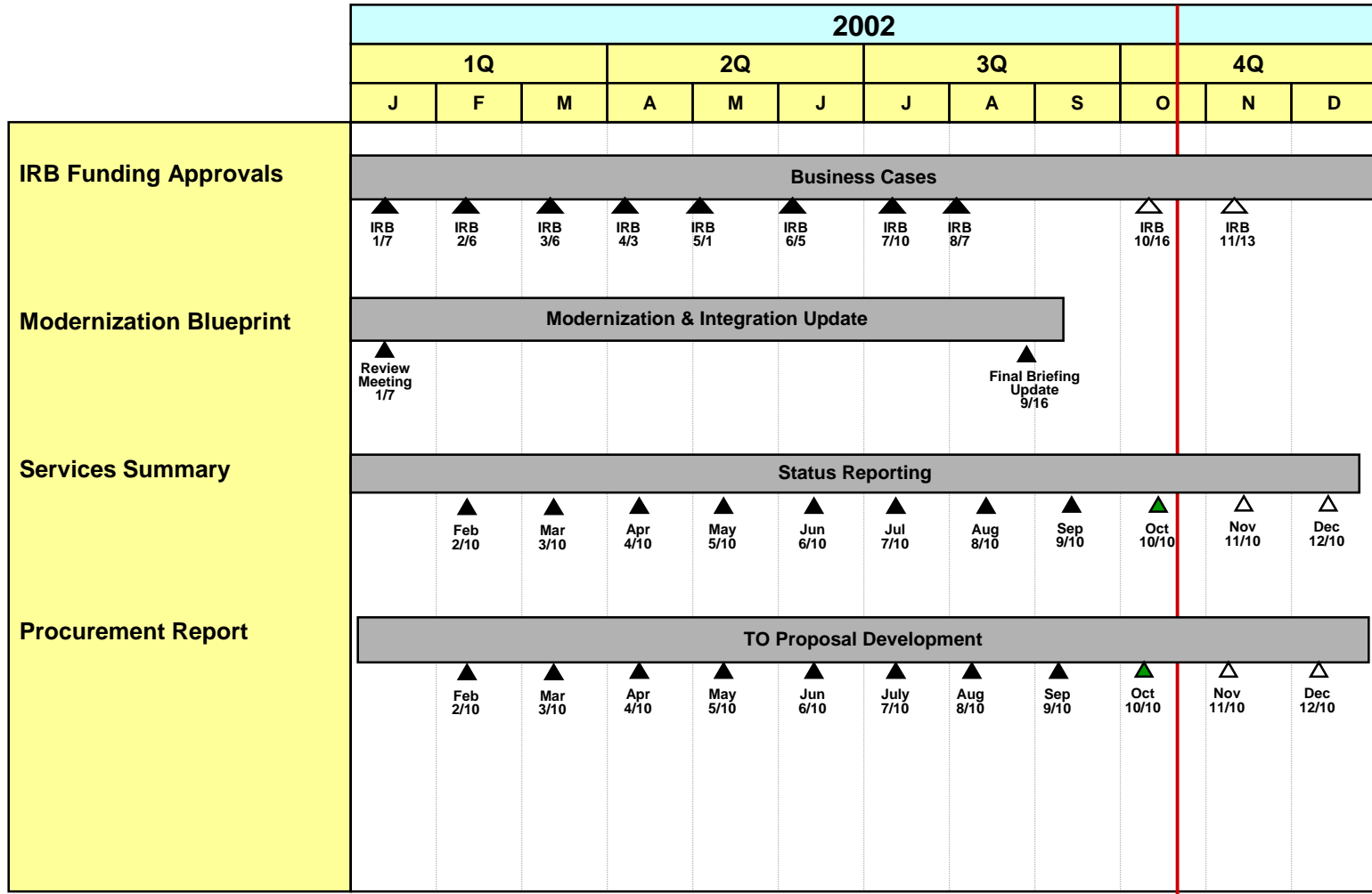
Worse








Same

* Per current plan

Integrated Timeline



Status Legend				
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule	 On Schedule
	Not Started		Complete	

Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Current task order expires 11/30/02. PMO FY03 Task Order in SOO discussion stage	Jake Brody	<ul style="list-style-type: none"> Work with FSA COO and PM lead to outline goals and functions of Mod Partner PMO 	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> In progress

Government & Program Dependencies

<i>Dependency</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Definition of FSA Program Management discipline	Jake Brody	<ul style="list-style-type: none"> TBD 	<ul style="list-style-type: none"> Potential impact to FY03 Mod Partner PM function 	<ul style="list-style-type: none"> Pending discussions with FSA leadership, Mod Partner PM function will work to support FSA PM function Need to determine balance and level of support

Deliverable Schedule for TO 81-Program Management & Leadership

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
81.1.1a	FY02 Modernization Blueprint Update-Incorporation of Final Comments	2/15/2002	11/11/2011	
81.1.1b	FY02 Modernization Blueprint Update-Production	2/28/2002	11/11/2011	
81.1.2a	FY02 Modernization Blueprint Update-Initial Draft	10/15/2002		
81.1.2b	FY03 Modernization Blueprint Update-Initial Draft	11/30/2002		
81.1.3a	Program Management Services Summary-December 01	1/10/2002		1/10/2002
81.1.3b	Program Management Services Summary-January 02	2/10/2002		2/10/2002
81.1.3c	Program Management Services Summary-February 02	3/10/2002		3/10/2002
81.1.3d	Program Management Services Summary-March 02	4/10/2002		4/10/2002
81.1.3e	Program Management Services Summary-April 02	5/10/2002		5/10/2002
81.1.3f	Program Management Services Summary-May 02	6/10/2002		6/10/2002
81.1.3g	Program Management Services Summary-June 02	7/10/2002		7/10/2002
81.1.3h	Program Management Services Summary-July 02	8/10/2002		8/10/2002
81.1.3i	Program Management Services Summary-August 02	9/10/2002		9/10/2002
81.1.3j	Program Management Services Summary-September 02	10/10/2002		10/10/2002
81.1.3k	Program Management Services Summary-October 02	11/10/2002		11/10/2002
81.1.3l	Program Management Services Summary-November 02	12/10/2002		
81.1.4a	Program Services Summary-December 01	1/10/2002		1/10/2002
81.1.4b	Program Services Summary-January 02	2/10/2002		2/10/2002
81.1.4c	Program Services Summary-February 02	3/10/2002		3/10/2002
81.1.4d	Program Services Summary-March 02	4/10/2002		4/10/2002

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
81.1.4e	Program Services Summary-April 02	5/10/2002		5/10/2002
81.1.4f	Program Services Summary-May 02	6/10/2002		6/10/2002
81.1.4g	Program Services Summary-June 02	7/10/2002		7/10/2002
81.1.4h	Program Services Summary-July 02	8/10/2002		8/9/2002
81.1.4i	Program Services Summary-August 02	9/10/2002		9/10/2002
81.1.4j	Program Services Summary-September 02	10/10/2002		10/10/2002
81.1.4k	Program Services Summary-October 02	11/10/2002		11/10/2002
81.1.4l	Program Services Summary-November 02	12/10/2002		
81.2.1	Modernization Update Briefing	9/15/2002		9/16/2002



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TO 87 – Solution Life Cycle Deployment

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Lana Gourdine

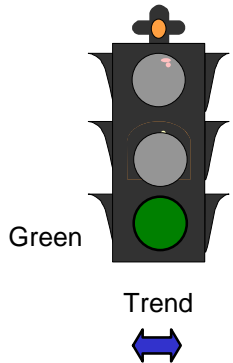
Modernization Partner Project Lead: Ron Langkamp

November 15, 2002

Table of Contents

- Overall Status
- Project Scorecard
- Pilot Projects
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status











SLC Deployment has begun defining and developing the approach and materials to support the coaching effort.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$250,000.00
Contract Mod Amount(s)	\$155,887.86—Mod 1 \$199,533.40—Mod 2
Total \$\$ on Current Contract	\$605,421.26

<i>Major Accomplishments Since Last Meeting</i>	<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> ▪ Deliverable: 87.2.1a was delivered(11/12/02) ▪ Coaches Toolkit has been be finalized ▪ Client walkthrough(11/11/02) ▪ Coaches walkthrough (1112/02) 	<ul style="list-style-type: none"> ▪ Identify Pilot Projects ▪ Alignment of SLC coaches to projects ▪ Identify elements of Measurement Plan ▪ Coaches initial review to be completed by 11/19/02 ▪ Coaching training sessions will be conducted ▪ Communication working session

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Request was made to modify delivery dates from initial task order due to changes required to align multiple efforts and stemming from resource availability problems at project kick-off
Scope			<ul style="list-style-type: none"> No additions, changes or comments relative to Scope
Schedule			<ul style="list-style-type: none"> Deliverable 87.2.1a has been delivered. The deliverable date was on target. Work progressing at plan
Cost			<ul style="list-style-type: none"> Overall delivering as planned and within budget.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

Integrated Timeline



Deliverables	Delivery Date	Status	Comments
87.2.1a – SLC Coaching Deployment Support Bi-Monthly Report – September - October	11/12/2002 (Proposed)	September/ October Report on Schedule	Initial plans and materials have been developed and reviewed with client
87.3.1 – Additional Support for the Coaching Enablement Process	2/24/2002	Mod Accepted	The Mod was submitted and accepted on September 9, 2002

Key Issues & Decisions

<i>Issue/ Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Status Comments</i>
Some SLC Coaches are external contractors to the organization. Their contract expires December 31, 2002.	SLC Deployment Team and Clients		Client is aware of this issue and decisions should be made concerning alternatives and how the impact to SLC deployment will be managed.
Client needs to determine criteria for aligning specific coaches to projects	SLC Deployment Team and Client		Client understands the importance.

Deliverable Schedule for TO 87 Solution Life Cycle Deployment and Maintenance

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
87.1.1	SLC Deployment Approach and Plan	2/15/2002		1/30/2002
87.1.2	SLC Awareness and Marketing	3/15/2002		3/15/2002
87.1.5b	SLC Process Guide release 2.0-Final	9/30/2002		
87.2.1a	SLC Coaching Deployment Support-Bi Monthly Rpt.-Aug-Sept.	10/7/2002	11/8/2002	11/12/2002
87.2.1b	SLC Coaching Deployment Support-BI-Monthly Oct.-Nov.	12/7/2002	1/10/2003	
87.2.2	SLC Change Control Process Implementation	10/7/2002	1/3/2003	
87.2.3	Configuration Management Coaching Deployment Status Rpt.	8/1/2002	8/23/2002	8/23/2002
87.3.1	Additonal Support for Coaching Enablement Process	1/24/2003		
87.3.2	Formalized Performance Measures	11/15/2002		
87.3.3	Pulbication of SLC Process Guide Release 2.0	1/3/2003		



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TO 108 – SAIG System Security

ITR: Paul Peck

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Lydia Morales

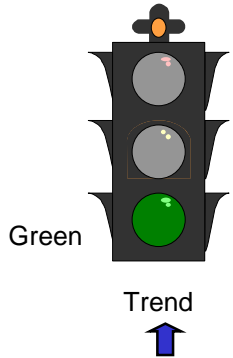
Modernization Partner Project Lead: Colleen Ward

November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



- Delivered Security Plan on 11/15/02 with information received included.
- FSA (Jeanne Saunders) made a business decision to not include SAIG Enrollment as part of the SAIG Security documentation.
- Working on Continuity of Operations and Disaster Recovery Plan.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	
Total \$\$ on Initial Contract	\$123,937.84
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$123,937.84









Major Accomplishments Since Last Meeting

- Received VDC response to security questions and incorporated into Security Plan.
- Revised questions for NCS Pearson to eliminate questions on SAIG Enrollment.
- Requested notification process flow from CSC for minor contingencies.
- Met with FSA to agree upon scope of SAIG Security Document (11/12)
- Delivered SAIG Security Plan on November 15, 2002.

Upcoming Activities / Target Dates

- Create/update Notification Process flow
- Continue work on Continuity of Support, and Disaster Recover Plan
- SAIG Continuity of Support Plan – Dec 10
- SAIG Disaster Recovery Plan – Dec 10

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			Task Order deliverable has been accepted on time per the contract (Green)
Scope			<ul style="list-style-type: none"> Scope defined. FSA determined SAIG Enrollment not to be included in SAIG Security Plan. SAIG Enrollment will be covered as part of the CPS Security Plan.
Schedule			<ul style="list-style-type: none"> On schedule; delivered Security Plan with all available information included.
Cost			<ul style="list-style-type: none"> On budget



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



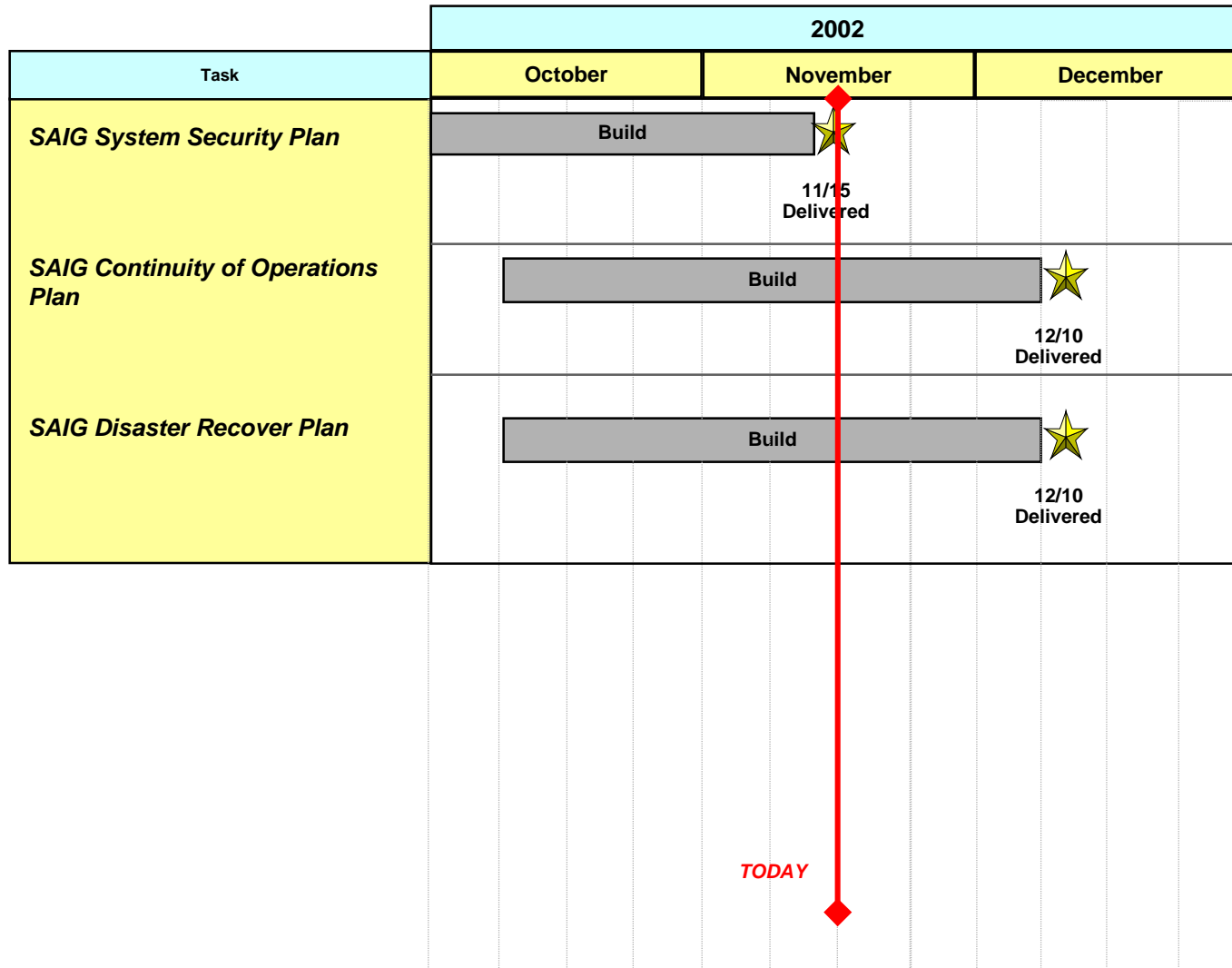
Worse



Same

* Per current plan

Integrated Timeline



Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
No response from FSA, CSC, or NCS Pearson to Security Plan questions.	Colleen Ward (Accenture) Tawanda Hampton (FSA)	November 8, 2002	Security Plan delivered on 11/15 with some information pending responses.	Answers to security questions provided by CSC. Partial response from FSA/SSO. No response from NCS Pearson
FSA needs to determine scope of SAIG Security Plan (include SAIG Enrollment or only SAIG Mailboxing).	Lydia Morales (FSA)	November 12, 2002	N/A	[Closed] In a Business Decision meeting on 11/12/02, Jeanne Saunders, Andy Boots and Gregory James met and agreed that SAIG Enrollment will remain part of CPS Security Plan.

Deliverable Schedule for TO 108-Student Aid Internet Gateway (SAIG) System Security

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
108.1.1	SAIG SystemSecurity Plan	11/15/2002		
108.1.2	SAIG Disaster Recovery Plan	12/20/2002		
108.1.3	SAIG Continuity of Support Plan	12/20/2002		



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TO 109 – E-Signature & E-Authentication Support

ITR: Paul Peck

FSA Project Sponsor: Stephen Hawald

FSA Project Lead: Neil Sattler

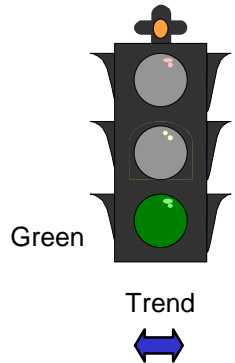
Modernization Partner Project Lead: Yateesh Katyal

November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Government & Project Dependencies
- Deliverables Schedule

Overall Status



Technical and project management activities supplementing FSA support to Department of Education and E-Gov initiatives for aligning the FSA Electronic Signature initiatives with the President's Management Agenda.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$49,975.60
Contract Mod Amount(s)	N/A
Total \$\$ on Current Contract	\$49,975.60









Major Accomplishments Since Last Meeting

- Reviewed security and PMA feedback from OMB on Single Sign-On OMB Exhibit 300
- Updated Single Sign-On OMB Exhibit 300 for Department of Education submission to OMB.

Upcoming Activities / Target Dates

- E-Gov / E-Authentication support – no activities currently planned.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> Task order has been awarded.
Scope			<ul style="list-style-type: none"> Scope is defined and includes evaluating potential for additional e-Sign opportunities at FSA and alignment of FSA e-Sign initiatives with the President's Management Agenda e-Gov E-Authentication and E-Loans objectives.
Schedule			<ul style="list-style-type: none"> On Schedule. Deliverable 109.1.1, Project Management & Integration Support Report, 11/22/2002. Deliverable 109.1.2, E-Signature and E-Authentication Innovations Report, 01/31/2003.
Cost			<ul style="list-style-type: none"> Tracking to budget.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



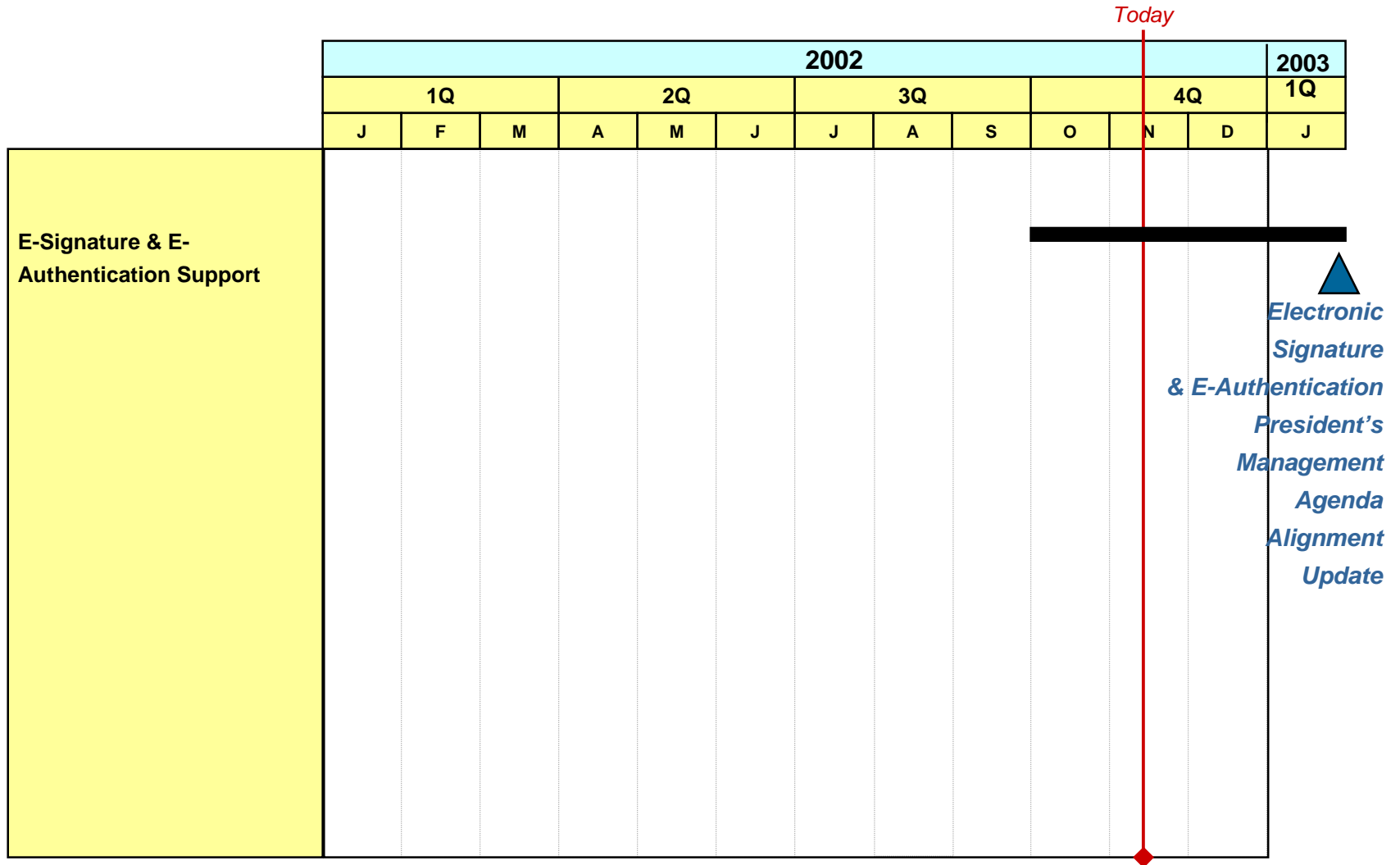
Worse



Same

* Per current plan

Integrated Timeline



Government & Program Dependencies

<i>Dependency</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
E-Gov e-Authentication and e-Loans Direction	FSA CIO – Neil Sattler / Charlie Coleman	TBD	TBD	Updated the FSA Single Sign-On OMB Exhibit 300 for alignment with President's Management Agenda to E-Gov E-Authentication initiative.

Deliverable Schedule for TO 109 E-Signature & E-Authentication Support

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
109.1.1	Project Management & Integration Support Rpt	11/22/2002		
109.1.2	E-Signature & E-Authentication Innovations Rpt	1/31/2003		



TO 117 – Enterprise Application Integration

ITR: Paul Peck

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Ganesh Reddy

Modernization Partner Project Lead: Paul J. Peck

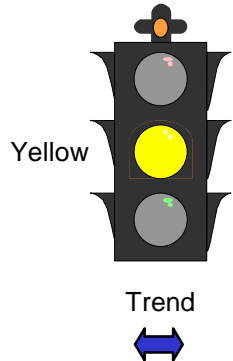
November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Issues

Overall Status



The EAI team continues operations and support of ongoing EAI capabilities.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 0
Total \$\$ on Initial Contract	\$0
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$0









Major Accomplishments Since Last Meeting

- Enabled EAI connectivity to the new COD test environment.
- Continued to support the FAFSA Performance Testing effort.
- Finalized COD R2.0 Common Record XML schema approach.
- Initiated preparation of regression test scripts and data for MQSI product upgrade.
- Delivered two out of three COD test data generators.
- Interface Control Documents for LOWeb completed.

Upcoming Activities / Target Dates

- Relocation of HPV2 log files for FMS. (11/24)
- Resolve responsibility for upgrading software for which CSC holds the license.
- Continue to support FAFSA performance test.
- Finalize EAI infrastructure for FAFSA 7.0.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> EAI Release 3.0 Task Order has been completed. EAI Release 4.0 Task Order is not yet awarded.
Scope			<ul style="list-style-type: none"> EAI Release 4.0 has not yet been awarded.
Schedule			<ul style="list-style-type: none"> On schedule.
Cost			<ul style="list-style-type: none"> Overall cost on track.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



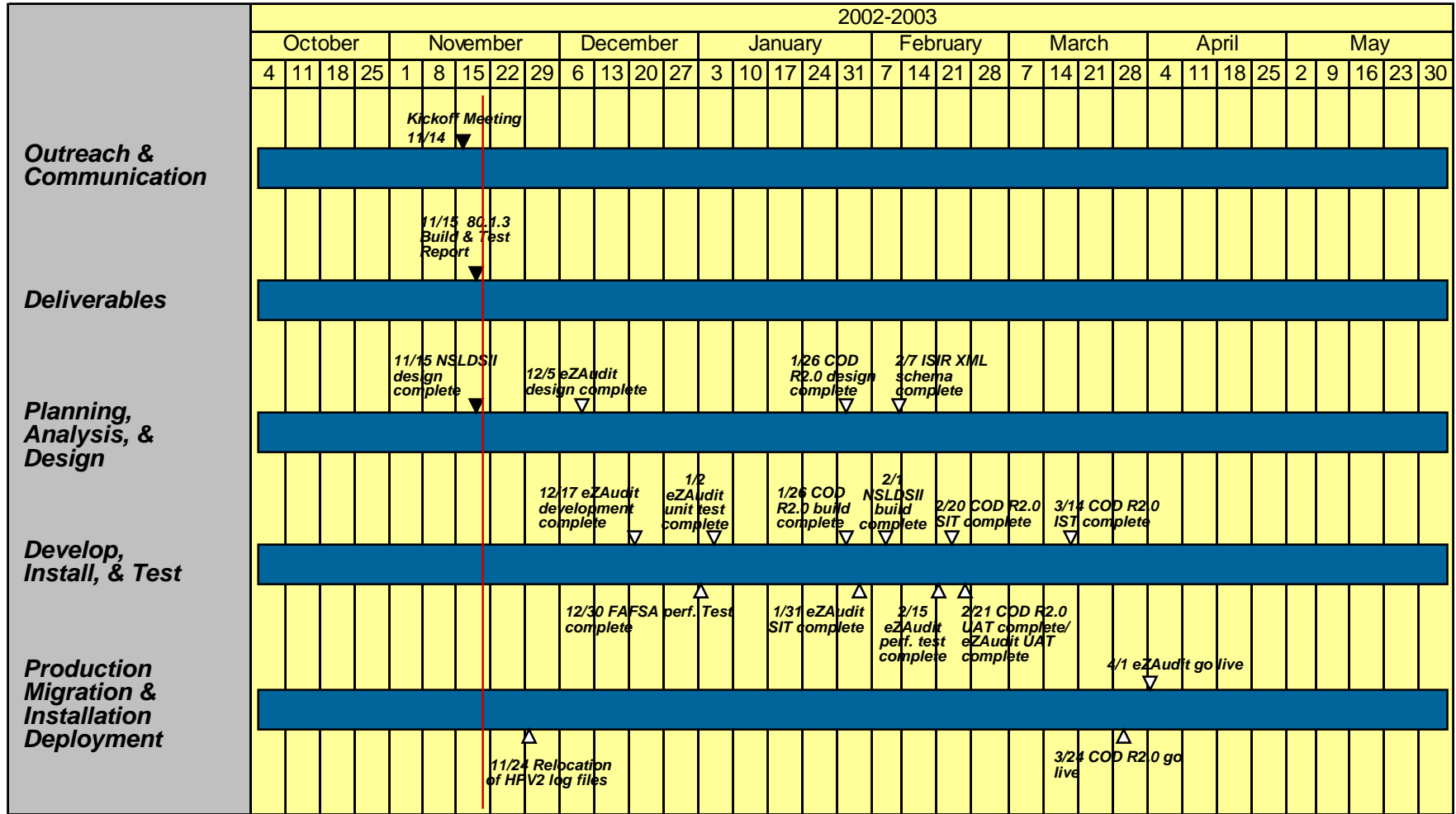
Worse









Same

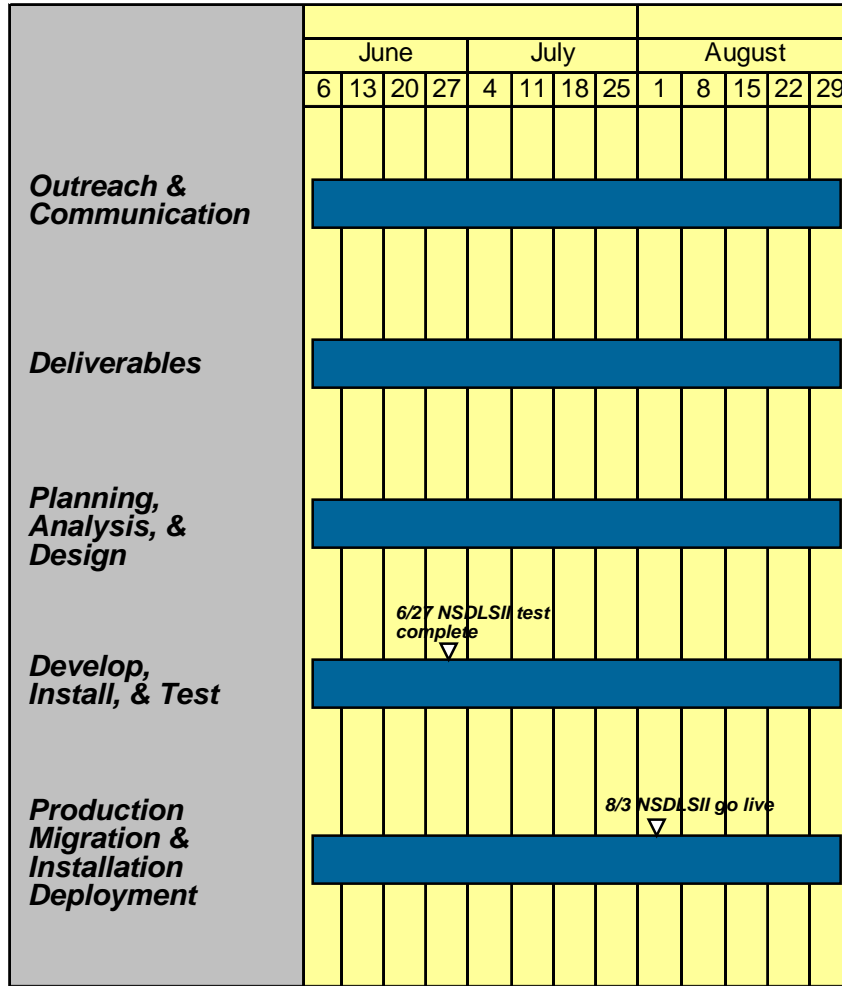
* Per current plan







FY03 Integrated Timeline



Status Legend					
	Management Checkpoint		High Risk – Major impact to schedule		Moderate Risk – Manageable impact
	On Schedule		Not Started		Complete

FY03 Integrated Timeline (cont'd)



Status Legend					
	Management Checkpoint		High Risk – Major impact to schedule		Moderate Risk – Manageable impact
	On Schedule		Not Started		Complete

Major Issues

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Task Order 117 has not been awarded yet.	Bruce Kingsley	TO 117 proposal has been submitted.	N/A	Open.
FAFSA CICS issue: When bad data is sent through the EAI bus it causes the CICS bridge for the Central Processing System (CPS) interface to stop processing data.	Bruce Kingsley	IBM has requested additional trace information from the EAI team and is investigating the problem. (11/15)	N/A	Open.
The FSA SSO user request process is not giving EAI team members timely and accurate user ID access to the systems that EAI needs to support.	Patrick Volpe	EAI management will meet with FSA SSO management to improve this process.	Potential impact to EAI development schedule.	Open.



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TO 118– ITA Release 4.0

ITR: Paul Peck

FSA Project Sponsor: Ganesh Reddy

FSA Project Lead: Ganesh Reddy

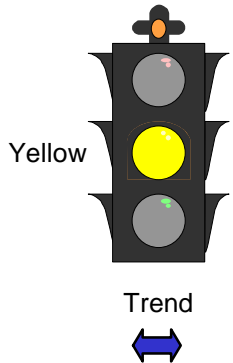
Modernization Partner Project Lead: Alex LeFur

November 15, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks

Overall Status



Task order 69 was completed.
Began work on TO 118.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$0
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$0









Major Accomplishments Since Last Meeting

- Resolved issues with Indus/IFAP with content deployment requests.
- Resolved IFAP search results issues.
- Continued to provide content and Interwoven support to Students and Financial Partners Portals applications.
- Completed FAFSA Performance Test 11 Cycles 9, 10, 11, and 12 on time and on budget.
- Summarized and published test results for FAFSA Performance Test Cycles 8, 9, and 10 to ITA Performance Test web site.
- Presented FAFSA performance test monthly status to Gene Saunders, Nina Colon, and NCS Pearson.
- Continued to support FAFSA in production.
- Worked on troubleshooting Schools Portal production issue with CSC and the operations team.
- Kicked off SAIG Performance Test planning.
- Wrapped up support of NSLDS2.

Upcoming Activities / Target Dates

- Complete Performance Test Cycles 13 and 14.
- Production Operations Report for 11/22.
- FY03 Reusable Services planning.
- SAIG Performance Test execution.

Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> •ITA R3.0 has been completed. •ITA R4.0 has not been awarded. •ITA R4.0 proposal has been submitted.
Scope			<ul style="list-style-type: none"> •ITA R4.0 proposed scope approved by the IRB.
Schedule			<ul style="list-style-type: none"> •All tasks are on schedule.
Cost			<ul style="list-style-type: none"> •Contract costs are on target.



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



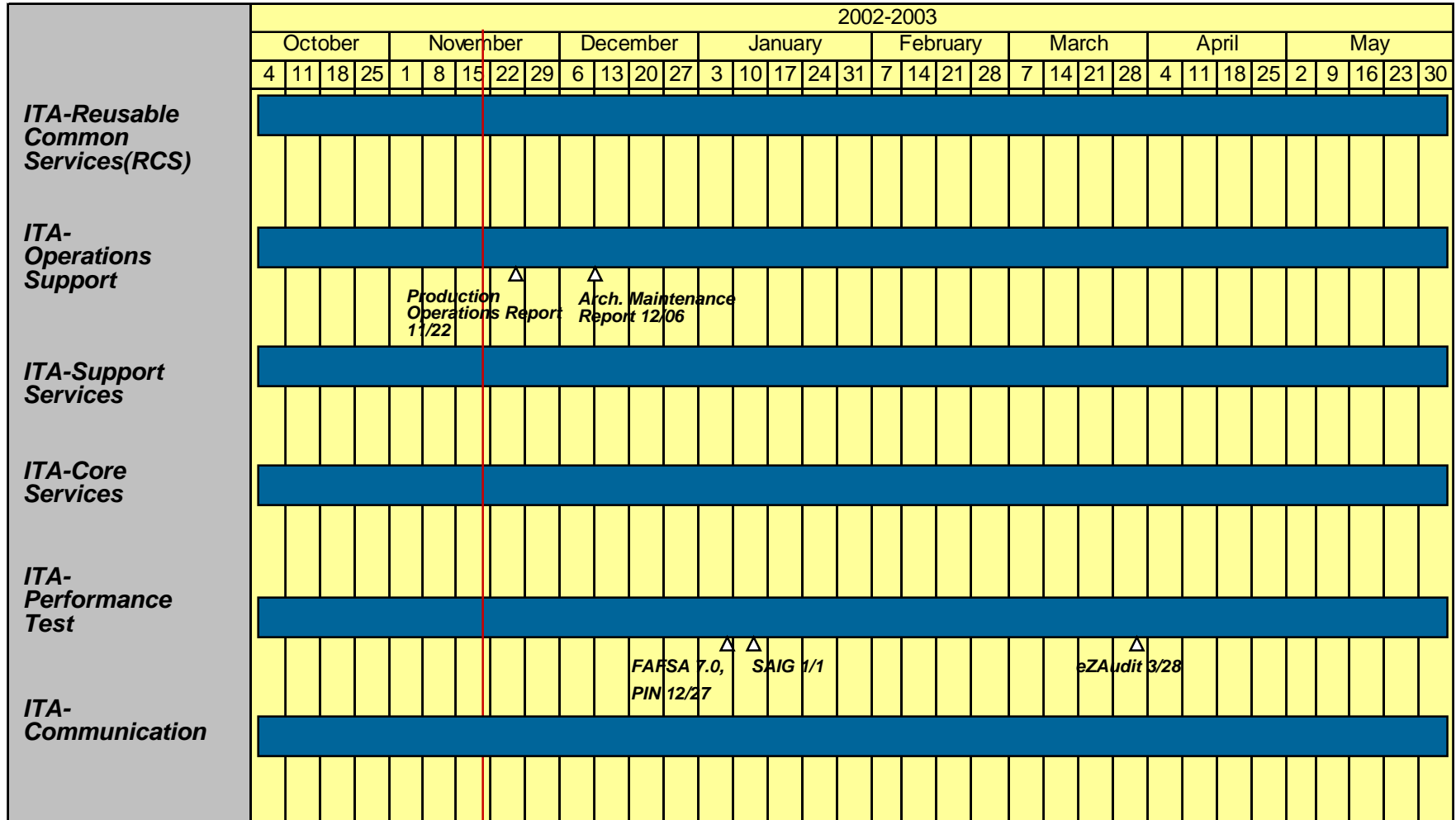
Worse



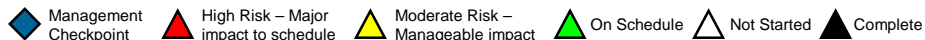
Same

* Per current plan

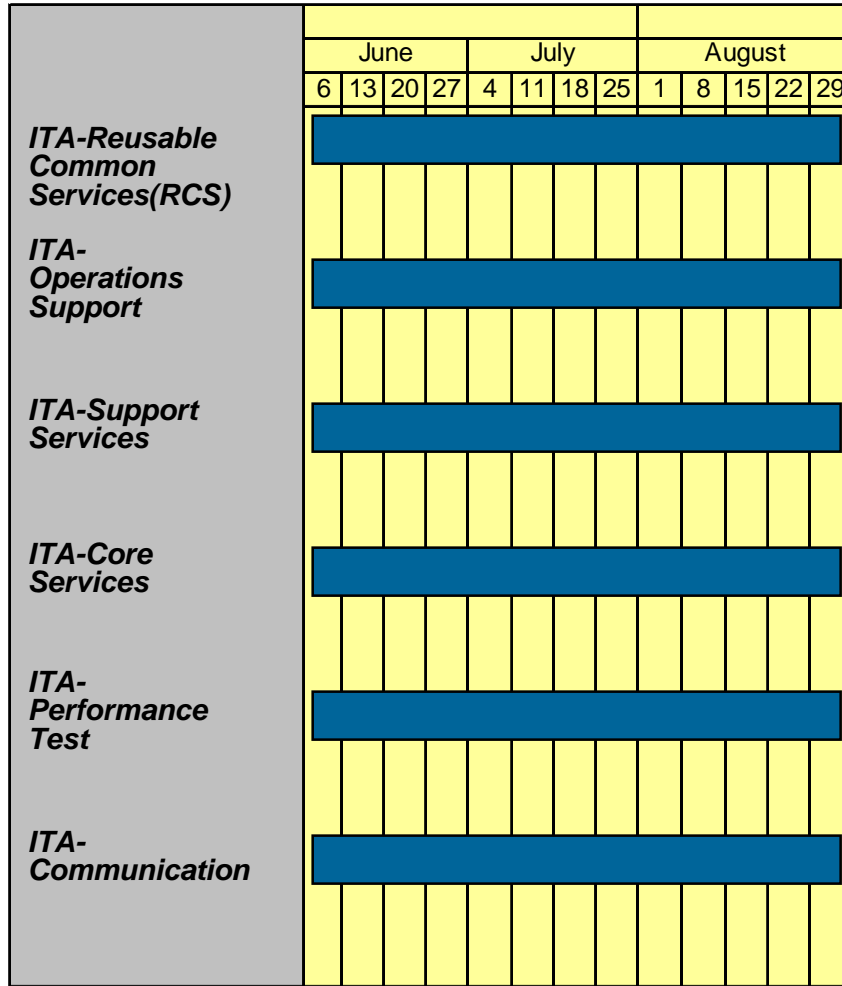
Integrated Timeline



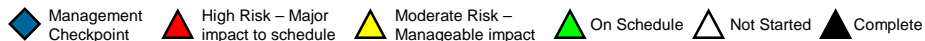
Status Legend



Integrated Timeline



Status Legend



Major Risks



<i>Risk</i>	<i>On Point</i>	<i>Mitigation Actions</i>	<i>Impact on Cost or Schedule</i>	<i>Status</i>
Task Order 118 has not been awarded yet.	Alex Lefur	TO 118 proposal has been submitted.	N/A	Open.